

ORIGINAL

TELEPORT COMMUNICATIONS AMERICA, LLC
LOCAL EXCHANGE SERVICES TARIFF

A.C.C. No. 3

TITLE PAGE
ORIGINAL PAGE 1

ISSUED: DECEMBER 10, 2012
EFFECTIVE: JANUARY 1, 2013
CAROL PAULSEN, DIRECTOR

TITLE PAGE

ARIZONA

LOCAL EXCHANGE SERVICES

Schedule of Rates, Charges and Regulations
Applying to Regulated Business Telecommunication Services
Within the State

This tariff contains the rules and regulations, service descriptions, and rates applicable to the furnishing of service and facilities for intrastate telecommunications services provided by TCG Phoenix with principal offices at 208 S. Akard Street, Dallas, Texas, 75202. This tariff is on file with the Arizona Corporation Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

Teleport Communications America, LLC Local Exchange Tariff A.C.C. No. 3
replaces in its entirety TCG Phoenix Local Exchange Tariff A.C.C. No. 3.

Advice No. T-13-01

APPROVED FOR FILING
DECISION # <u>73557</u>

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SYMBOLS USED IN THIS TARIFF

- (C) To signify changed listing, rule, or condition which may affect rates or charges
- (D) To signify discontinued material, including listing, rate, rule or condition
- (I) To signify an increase
- (L) To signify material relocated from or to another part of tariff schedule with no change in text, rate, rules or conditions
- (N) To signify new materials including listing, rate, rule or condition.
- (R) To signify reduction
- (T) To signify change in working of text, but not change in rate, rule or condition

TARIFF FORMAT

Page Numbering - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 14 and 15 would be 14.1.

Page Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Arizona Corporation Commission (ACC). For example, the 4th revised Page 14 cancels the 3rd Revised Page 14. Because of various suspension periods, deferrals, etc. the ACC follows in their tariff approval process, the most current Page number on file with the Commission is not always the tariff page in effect.

Paragraph Numbering Sequence - There are four levels of paragraph coding. Each level of coding is subservient to its next higher level.

2.
2.1.
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DEFINITIONS

Certain terms used generally throughout the tariff are defined below.

Advance Payment: Part or all of a payment required before the start of service.

Authorized User: A person, firm or corporation which is authorized by the Customer or Joint User to be connected to the service of the Customer or joint user, respectively.

Bit: The smallest unit of information in the binary system of notation.

CCS: One hundred call seconds or one hundred seconds of telephone conversation. One hour of telephone traffic is equal to 36 CCS (60 x 60=3600 divided by 100=36) which is equal to one erlang.

Central Office: A switching unit providing telecommunication services to the general public, designed for terminating and interconnecting lines and trunks.

Commission: The Arizona Corporation Commission (ACC).

Communications Services: The Company's intrastate regulated telecommunications services.

Company: Teleport Communications America, LLC

Customer: The person, firm or corporation which purchases service and is responsible for the payment of charges and compliance with the Company's regulations.

Direct Inward Dial or ("DID"): Provides capability for direct inward dialing to a PBX without attendant assistance.

Direct Outward Dial or ("DOD"): Provides recognition, by the exchange telephone network, of the capability of a PBX for direct outward dialing to an outside station without attendant assistance.

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DEFINITIONS (continued)

Dual Tone Multi-Frequency or ("DTMF"): Also known as "Touchtone". With DTMF, each key pressed on the equipment generates two tones of specific frequencies which send signals to the Company's switching offices. One tone is generated from a high-frequency group of tones and the other from a low frequency group.

Duplex Service: Service which provides for simultaneous transmission in both directions.

Exchange Access Line: All of the Company's Central Office equipment and outside plant facilities that are needed to connect the serving Central Office up to and including the Company-provided Network Interface or equivalent

Exchange Area:

An Exchange Area is the geographical area served by a Rate Center.
The Company concurs with the Incumbent Local Exchange Carriers' exchange areas and exchange maps listed in their respective Local Exchange Tariffs which are on file.

Explosive Atmosphere: An atmosphere where there is a risk of explosion due to a mixture of dangerous substances with air, in the form of gases, vapors, mist or dust, or any other flammable condition where a spark, static electricity, or any other source of ignition may ignite these mixtures.

Fiber Optic Cable: A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

Immediately Available Funds in U.S. Dollars: The term Immediately Available Funds in U.S. Dollars denotes a corporate or personal check drawn on a bank account and funds which are available for use by the receiving party on the same day on which they are received and include U.S. Federal Reserve bank wire transfers, U.S. Federal Reserve notes (paper cash), U.S. coins, U.S. Postal Money Orders and New York Certificates of Deposit.

In-Only: A service attribute that restricts outward dial access and routes incoming calls to a designated answer point.

Individual Case Basis: A service arrangement in which the regulations, rates and charges are developed base don the specific circumstances of the case.

Joint User: A person, firm or corporation which is designated by the Customer as a user of services furnished to the Customer by the Company and to whom a portion of the charges for the service will be billed under a joint user arrangement as specified in the Company's tariff.

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DEFINITIONS (continued)

Kbps: Kilobits per second, denotes thousands of bits per second.

LATA: A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. F.C.C. Tariff.

Local Exchange Service: The furnishing services to the Company's Customers within an exchange for local calling. This service also provides access to and from the telecommunications network for long distance calling.

Loop Start: Describes the signaling between the terminal equipment or PBX/key system interface and the Company's switch. It is the signal requesting service.

Mbps: Megabits, denotes millions of bits per second.

Multi-Frequency ("MF"): An inter-machine pulse-type used for signaling between telephone company switches, or between telephone company switches and PBX/key systems.

Network: Refers to the Company's facilities, equipment, and services provided under this tariff.

Out-Only: A service attribute which restricts DID.

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DEFINITIONS (continued)

Private Branch Exchange (PBX) Service: An arrangement which comprises manual and/or automatic common equipment, wiring and station apparatus, and which provides for interconnection of main station lines associated with an attendant position and/or common equipment located at the Customer's premises or extended to another Customer's premises of the same Customer. PBX service provides for centralized processing of exchange access by stations through groups of Central Office trunks, WATS lines, etc., or with other communication systems through voice D circuits connected to the common equipment. Intercommunications between stations through the common equipment is an inherent feature of the system.

Point of Connection: Also abbreviated "POC.": A location designated by the Company for the connection of Customer-provided wiring and terminal equipment to the services offered under the tariffs of the Company.

Port: A connection to the Company's switching network with one or more voice grade communications channels, each with a unique network address (telephone number), dedicated to the Customer. Each port is equipped with a Terminal Interface.

Premises: The space occupied by a Customer or authorized user in a building or buildings or contiguous property (except railroad rights-of-way, etc.) not separated by a highway.

Primary Distribution Node: A location on the Company's switching network, designated by the Company as an aggregation and interconnection point.

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

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DEFINITIONS (continued)

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or the tariffs of the Company, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

Service Order: The written request for Network Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth herein and pursuant to the tariffs of the Company, but the duration of the service is calculated from the Service Commencement Date.

Shared: A facility or equipment system or subsystem that can be used simultaneously by several Customers.

Terminal Interface: The method of physical connection between a Company-provided service and a Customer's or User's transmission cable, inside wiring, or terminal equipment. Depending upon the service ordered by the Customer, there may be a choice of terminal interfaces. The Customer is responsible for ordering a terminal interface that is compatible with the Customer's or User's terminal equipment. All terminal interfaces will be provided by industry-standard connectors as specified in or authorized by Subpart F of Part 68, Title 47, Code of Federal Regulations.

Two Way: A service attribute that includes a combination of DID and DOD capabilities.

User: A Customer, Joint User, or any other person authorized by a Customer to use service provided to the Customer under a Company tariff.

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SECTION 1 - APPLICATION OF TARIFF

This tariff sets forth rates and rules applicable to the provision and resale of Business Local Exchange Telecommunications Services defined herein by the Company, hereinafter referred to as the "Company". Local Exchange Services are furnished for the use of end users in placing and/or receiving local telephone calls within the Local Service Area.

Services under this Tariff may be offered and billed under the name of the Teleport Communications America, LLC Group Operating Company serving the Customer's location, or under the name of a subsidiary or affiliate, including, but not limited to, AT&T Corp. and any AT&T affiliates authorized to provide AT&T services prior to November 17, 2005. Services may be offered singly or in bundles with services offered by Teleport Communications or their affiliates.

When services and facilities provided by the Company are used to obtain access to the regulated or unregulated services provided by another company or are used by another company as a part of the regulated or unregulated services offered by that Company, the regulations of the Company apply only to the use of the Company's services and facilities.

The rates and rules contained herein are subject to change pursuant to the rules and regulations of the Arizona Corporation Commission ("ACC").

Each service is offered independent of the others unless otherwise noted. Service is offered via the Company's facilities or in combination with resold exchange services, IntraLATA services or transmission facilities provided by other certificated carriers.

THE RATES CONTAINED HEREIN ARE THE MAXIMUM AMOUNT THAT THE COMPANY WILL CHARGE FOR EACH SERVICE WITHIN THE STATE OF ARIZONA. REFER TO THE PRICE LIST FOR A LIST OF THE COMPANY'S CURRENT RATE SCHEDULE.

Customers subscribing to both interstate and intrastate long distance service may be charged interstate fees in addition to the charges listed in this Tariff. See AT&T's Business Service Guide website located at <http://serviceguide.att.com/ABS/ext/TariffDetails.cfm> for an explanation of interstate fees.

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SECTION 2 - GENERAL REGULATIONS

2.1 UNDERTAKING OF THE COMPANY

2.1.1 General

The Company undertakes to provide the services offered in this Tariff on the terms and conditions and at the rates and charges specified herein.

Local Exchange Services consists of any of the services offered pursuant to this tariff, either individually or in combination. Each service is offered independent of the others, unless otherwise noted. Service is offered via the facilities in combination with resold services provided by other certificated carriers.

Services, features and functions will be provided where facilities are available. Such facilities include, but are not limited to, billing capability, technical capability and the ability of the Company to purchase underlying services, features and functions and/or unbundled network elements ("UNEs") (as that term is defined by applicable law), either alone or in combination (including a combination of unbundled switching with other UNEs). The Company reserves the right to withdraw any service provided pursuant to this tariff or to modify its terms and conditions, upon 30 days notice, in the event that changes occur (including regulatory changes) which affect either the availability of facilities to the Company or the terms and conditions upon which they are obtained. The foregoing is in addition to all other existing rights retained by the Company to modify or withdraw its services at any time. In the event that the Company makes a material modification of its terms and conditions, customers shall have an opportunity to cancel contracts or tariffed services without penalty.

The Company's obligation to furnish service, features and/or facilities is also dependent upon its ability to provide, secure and retain, without unreasonable expense to the Company (a) suitable facilities and rights for construction and maintenance of the necessary circuits and equipment, (b) suitable space for its plant and facilities in the building where service is or is to be provided, (c) facilities for interconnection from alternate suppliers.

In any action between the parties to enforce any provision of the tariffs of the Company, the prevailing party shall be entitled to recover its legal fees and court costs from the non-prevailing party in addition to other relief a court may award.

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2.1 UNDERTAKING OF THE COMPANY (continued)

2.1.2 Terms and Conditions

Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this Tariff. The Customer will also be required to execute any other documents as may be reasonably requested by the Company, in connection with the provisioning of Local Exchange Service.

At the expiration of the initial term specified in each service order, or in any extension thereof, service shall continue on a month-to-month basis at the then current month-to-month rates unless terminated by either party. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this Tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.

Except as may otherwise be stated in this Tariff, service is provided on the basis of a minimum period of at least one month, 24-hours per day. For the purpose of computing charges in this Tariff, a month is considered to have 30 days.

2.1.3 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of the Company's business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements, and routine preventive maintenance. Generally, such activities are not specific to an individual Customer, but affect many Customers' services. No specific advance notification period is applicable to all service activities. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

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SECTION 2 - GENERAL REGULATIONS

2.1 UNDERTAKING OF THE COMPANY (continued)

2.1.4 Provision of Equipment and Facilities

- A. The Company will use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.
- B. The Company shall use reasonable efforts to maintain facilities and equipment used to provide services that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- C. The Company may substitute, change, or rearrange any equipment or facility at any time, but will not thereby alter the technical parameters of the service provided to the Customer without advance notification to the Customer.
- D. Equipment the Company provides or installs at the Customer premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which the Company provided it.
- E. The Customer shall be responsible for the payment of service charges, as set forth herein, for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.
- F. The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this Tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this Tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:
 - 1. The transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
 - 2. The reception of signals by Customer-provided equipment.
- G. Service may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the other communications carrier that are applicable to such connections.

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SECTION 2 - GENERAL REGULATIONS

2.1 UNDERTAKING OF THE COMPANY (continued)

2.1.5 Shortage of Equipment or Facilities

The Company reserves the right to limit or to allocate the use of existing facilities or additional facilities offered by the Company when necessary because of lack of facilities or due to some other cause beyond the Company's control.

The furnishing of service under this Tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

2.1.6 Customer Equipment

A Customer may transmit or recover information or signals via the facilities of the Company.

A. Station Equipment

Customer-provided terminal equipment on the Customer premises, and the electric power consumed by such equipment, shall be provided by and maintained at the expense of the Customer. Conformance of Customer-provided station equipment with Part 68 of the FCC Rules is the responsibility of the Customer.

The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents carried on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring must be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or other persons. If the Company, in its sole discretion, reasonably determines that additional protective equipment is required to prevent such damage or injury, it shall be provided at the Customer's expense.

B. Interconnection of Facilities

Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Local Exchange Services and the channels, facilities, or equipment of others shall be provided by the Company, at the Customer's expense.

Local Exchange Services may be connected to the services or facilities of other communications carriers only when authorized by and in accordance with the terms and conditions of this Company's Tariff and the tariffs of the other communications carriers which are applicable to such connections.

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SECTION 2 - GENERAL REGULATIONS

2.1 UNDERTAKING OF THE COMPANY (continued)

2.1.6 Customer Equipment (continued)

C. Inspections

Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in the section for the installation, operation, and maintenance of Customer-provided facilities, equipment and wiring in the connection of Customer-provided facilities and equipment to Company-provided facilities and equipment.

If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.

A Customer, joint user, or authorized user shall not represent that its services are provided by the Company, or otherwise indicate to its Customers that its provision of services is jointly with the Company, without the written consent of the Company. The relationship between the Company and Customer shall not be that of partners or agents for one or the other, and shall not be deemed to constitute a partnership or agency agreement.

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2.1 UNDERTAKING OF THE COMPANY (continued)

2.1.7 Prohibited Uses

The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer or User has not obtained all required governmental approvals, authorizations, licenses, consents and permits.

The Company may require a Customer or User immediately to shut down its transmission of signals if said transmission is causing interference to others.

A Customer or User may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charge.

2.1.8 Non-Routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours and/or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

2.1.9 Ownership of Facilities

Title to all facilities provided in accordance with the tariffs of the Company remains with the Company, its agents or contractors. The Customer shall not have, nor shall it assert, any right, title or interest in all the fiber optic or other facilities and associated equipment provided by the Company.

2.1.10 Optional Rates and Information Provided to the Public

The Company will promptly advise Customers who may be affected of new, revised or optional rates applicable to their service. Pertinent information regarding the Company's services, rates and charges shall be provided directly to Customers, or shall be available for inspection at the Company's local business address.

2.1.11 Continuity of Service

In the event of prior knowledge of an interruption of service for a period exceeding one day, the Customers will, if feasible, be notified in writing, by mail, at least one week in advance.

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SECTION 2 - GENERAL REGULATIONS

2.2 LIABILITY OF THE COMPANY

2.2.1 Service Liability

- A. The Company's liability, if any, for its willful misconduct is not limited by this Tariff. With respect to any other claim or suit by a Customer or by any others, for damages associated with the installation, provision, preemption, termination, maintenance, repair or restoration of a service, and subject to the provisions following, the Company's liability, if any, shall not exceed an amount equal to the proportionate charge for the service for the period during which the service was affected. In no event shall the Company be liable for special, reliance, consequential, or other such damages. This liability for damages shall be in addition to any amounts that may otherwise be due the Customer under this Tariff as a Credit Allowance for Interruptions.
- B. The Company is not liable for any act or omission of any other communications provider which furnishes a portion of a service.
- C. The Company is not liable for damages to a premises resulting from the furnishing of service including the installation and removal of equipment or facilities and associated wiring, unless the damage is caused by the Company's negligence.
- D. The Company shall be indemnified, defended, and held harmless against any claim, loss or damage arising from the use of service offered under this Tariff, involving:
 1. Claims for libel, slander, invasion of privacy or infringement of copyright arising from any communication;
 2. Claims for patent infringement arising from the Customer or authorized user combining or using the service furnished by the Company in connection with facilities or equipment furnished by others; or
 3. All other claims arising out of any act or omission of others in the course of using services provided pursuant to this tariff.

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SECTION 2 - GENERAL REGULATIONS

2.2 LIABILITY OF THE COMPANY (continued)

2.2.1 Service Liability (continued)

- E. The Company does not guarantee or make any warranty with respect to its services when used in an explosive atmosphere. The Company shall be indemnified, defended and held harmless by the Customer and authorized user from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by any other party or person(s), and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal presence, condition, location or use of any installation, operation, location or use of any installation so provided. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this paragraph as a condition precedent to such installations.
- F. No license under patents (other than the limited license to use) is granted by the Company or shall be implied or arise by estoppel, with respect to any service offered under this Tariff. The Company will defend the Customer and authorized user against claims of patent infringement arising solely from the use by the Customer or authorized user of services offered under this Tariff and will indemnify such Customer or authorized user for any damages awarded based solely on such claims.
- G. The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including, but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties.
- H. The Company shall not incur any liability, direct or indirect, to any person who dials or attempts to dial the digits "911" or to any other person who may be affected by the dialing of the digits "911".

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2.2 LIABILITY OF THE COMPANY (continued)

2.2.2 Temporary Suspension for Repairs

The Company shall have the right to make necessary repairs or changes in its facilities at any time and will have the right to suspend or interrupt service temporarily for the purpose of making the necessary repairs or changes in its system. When such suspension or interruption of service for any appreciable period is necessary, the Company will give Customers who may be affected as reasonable notice thereof as circumstances will permit, and will perform the work with reasonable diligence, and if practicable, at times that will cause the Customer the least inconvenience. When the Company is repairing or changing its facilities, it shall take appropriate precautions to avoid unnecessary interruptions of communications or Customer's service.

2.2.3 Credit Allowance for Interruptions

Interruptions in service, which are not due to the negligence of, or noncompliance with the provisions of the tariffs of the Company by, the Customer or of an authorized or joint user, or the operation or malfunction of the facilities, power or equipment provided by the Customer, will be credited to the Customer as set forth below for the part of the service that the interruption affects.

A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under its tariffs. An interruption period begins when the Customer reports a service, facility or circuit to be interrupted and releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative. If the Customer reports a service, facility or circuit to be inoperative, but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.

For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.

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2.2 LIABILITY OF THE COMPANY (continued)

2.2.3 Credit Allowance for Interruptions (continued)

A credit allowance will be given on a per line basis for any period during which any line subscribed to by the Customer hereunder and/or, if applicable, company-provided station equipment attached thereto is out of service, except as specified below. Out of Service conditions are defined as complete loss of call origination and/or receipt capability. Credit allowances, if any, shall be deducted from the charges payable by the Customer hereunder and shall be expressly indicated on the next bill to the Customer. An interruption period begins when the Customer reports a malfunction in service to the company. A malfunction period ends when the affected line and/or associated station equipment is fully operative.

- A. Credit Allowances do not apply to Interruptions: (1) caused by the Customer; (2) due to failure of power or equipment provided by the Customer or others; (3) during any period in which the Company is not given access to the service premises; and (4) due to scheduled maintenance and repair.

- B. Interruption of 24 Hours or Less - Portion of Daily Per Line Charge

<u>Length of Service Interruption</u>	<u>Credit</u>
Less than 4 hours	None
4 hours up to but not including 8 hours	1/3 of day
8 hours up to but not including 12 hours	1/2 of day
12 hours up to but not including 16 hours	2/3 of day
16 hours up to but not including 24 hours	One day

Two or more service interruptions of the same type to the same line/equipment of 2 hours or more during any one twenty-four hour period shall be considered as one interruption. In no event shall such interruption credits for any one line/equipment exceed one day's fixed recurring charges for such line/equipment in any 24-hour period.

- C. Interruptions over 24 Hours - Service interruptions over 24 hours will be credited 4 hours for each 4-hour period or fraction thereof. No more than one full day's credit will be allowed for any period of 24 hours.

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2.2 LIABILITY OF THE COMPANY (continued)

2.2.3 Credit Allowance for Interruptions (continued)

D. No credit allowance will be made for:

1. interruptions due to the negligence of, or noncompliance with the provisions of the tariffs of the Company by, the Customer, authorized user, joint user or other common carrier providing service connected to the service of the Company;
2. interruptions due to the negligence of any person other than the Company, including but not limited to, the Customer, authorized user, joint user or other common carriers connected to the Company's facilities;
3. interruptions of service due to the failure or malfunction of facilities, power or equipment provided by the Customer, authorized user, joint user, or other common carrier providing service connected to the service offered by the Company;
4. interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
5. interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
6. interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements; and
7. interruption of service due to circumstances or causes beyond the control of the Company;
8. interruptions of service that occur or continue due to the Customer's failure to authorize replacement of any element of special construction.

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2.2 LIABILITY OF THE COMPANY (continued)

2.2.4 Governmental Authorizations

The provision of Service is subject to and contingent upon the Company obtaining and retaining such approvals, consents, governmental authorizations, licenses and permits, as may be required or be deemed necessary by the Company. The Company shall use reasonable efforts to obtain and keep in effect all such approvals, consents, authorizations, licenses and permits that may be required to be obtained by it. The Company shall be entitled to take, and shall have no liability whatsoever for, any action necessary to bring the Services into conformance with any rules, regulations, orders, decisions, or directives imposed by the Federal Communications Commission or other applicable agency, and the Customer shall fully cooperate in and take such action as may be requested by the Company to comply with any such rules, regulations, orders, decisions, or directives.

2.2.5 Violation of Regulations

When any terminal equipment or communications system is used with Local Exchange Services in violation of any of the provisions of this Tariff, the Company will take immediate action, based on the circumstances, to protect its services or interests, including disconnection of the service, and will promptly notify the Customer of the violation. The Customer shall discontinue such improper use of the terminal equipment or communications system or correct the violation and shall confirm in writing to the Company within 10 days, following the receipt of written notice from the Company, that such use has ceased or that the violation has been corrected. Failure of the Customer to discontinue such use or to correct the violation and to give the required written confirmation to the Company within the time stated above shall result in disconnection of the Customer's service until such time as the Customer complies with the provisions of this Tariff.

2.2.6 Privacy

Every billing and collection agent providing services for the Company must abide by the Public Service/Utilities Law and the Corporation Commission's regulations and orders with respect to Customer Proprietary Network Information, Automatic Number Identification, Private Listings, Caller ID and privacy principles, with respect to any services or Customer information obtained by the Company.

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2.2 LIABILITY OF THE COMPANY (continued)

2.3.1 Customer Responsibilities

A. The Customer shall be responsible for:

1. The payment of all applicable charges pursuant to this Tariff.

The Customer is responsible for the payment of any charges related to access to or use of Intra- or Inter-LATA toll services in order to originate or terminate calls on a 1+ basis or to receive 8YY service. The Customer is solely liable for charges assessed by the Company or other providers for such services.

2. Damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer, authorized user, or joint user, or the noncompliance by the Customer, authorized user, or joint user, with these regulations, or by fire or theft or other casualty on the Customer premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
3. Providing at no charge, as specified from time to time by the Company, any needed personnel, equipment or facilities, space, and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
4. Obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of associated equipment or facilities used to provide Local Exchange Services to the Customer from the cable building entrance or property line to the location of the equipment or facilities space described above. Any costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided equipment or facilities, shall be borne entirely by, or may be charged by the Company to the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;

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2.2 LIABILITY OF THE COMPANY (continued)

2.3.1 Customer Responsibilities (continued)

A. The Customer shall be responsible for: (continued)

5. Providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer, authorized user, or joint user may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance in such area by the Company. The Customer, authorized user, or joint user shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. asbestos) prior to any construction or installation work;
6. Complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to the location of Company facilities and equipment in any Customer premises or the rights-of-way for which the Customer is responsible under this section; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
7. Not creating, or allowing to be placed, any liens or other encumbrances on the Company's equipment or facilities.
8. Making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes.

B. Reserved for Future Use

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2.2 LIABILITY OF THE COMPANY (continued)

2.3.2 Claims

With respect to any service or facility provided by the Company, the Customer, authorized user, or joint user shall indemnify, defend, and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorney's fees for:

- A. Any loss, destruction, or damage to property of the Company or any third party, or the death or injury to persons, including, but not limited to, employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, authorized user, or joint user, its employees, agents, representatives or invitees; or
- B. Any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, authorized user, joint user, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

The Company shall be indemnified and saved harmless by the Customer, authorized user or joint user against claims for libel, slander, fraudulent or misleading advertisement, or infringement of copyright arising directly or indirectly from the material transmitted over its facilities or the use thereof; and against all other claims arising out of any act or omission of the Customer, authorized user, or joint user in connection with the services and facilities provided by the Company.

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2.2 LIABILITY OF THE COMPANY (continued)

2.3.3 Resale and Sharing

Any service provided under the Company tariffs may be resold to or shared with other persons at the option of Customer, except as provided in this Tariff. Customer remains solely responsible (a) for all use of services ordered by it or billed to its telephone number(s) pursuant to the tariffs of the Company, (b) for determining who is authorized to use its services, and (c) for notifying the Company of any unauthorized use. Business rates apply to all service that is resold or shared.

2.3.4 Joint Use Arrangements

Joint use arrangements will be permitted for all services available for resale and sharing pursuant to the Company tariffs. From each joint use arrangement, one member will be designated to be the Customer responsible for the manner in which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate, or discontinue service only from the Customer. Without affecting the Customer's ultimate responsibility for payment of all charges for the service, each joint user shall be responsible for the payment of the charges billed to it.

2.3.5 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party and any appropriate authorizations, if necessary, except that the Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company, (b) pursuant to any sale or transfer of substantially all the assets of the Company; or (c) pursuant to any financing, merger or reorganization of the Company.

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2.2 LIABILITY OF THE COMPANY (continued)

2.3.6 Liability for Unauthorized Use of the Network

A. Unauthorized Use

Unauthorized use of the Network occurs when: (1) a person or entity that does not have actual, apparent, or implied authority to use the Network, obtains the Company's services provided under this Tariff; or (2) a person or entity that otherwise has actual, apparent, or implied authority to use the Network, makes fraudulent use of the Network to obtain the Company's services provided under this Tariff, or uses specific services that are not authorized.

The following activities constitute fraudulent use:

1. Using the Network to transmit a message, locate a person, or otherwise give or obtain information, without payment for the service;
2. Using or attempting to use the Network with the intent to avoid payment, either in whole or part, of any of the Company's tariffed charges by either rearranging, tampering with, or making connections not authorized by this Tariff to any service components used to furnish the Company's services or using fraudulent means or devices, tricks, schemes, false or invalid numbers, false credit devices or electronic devices;
3. Toll Free callers using the Network with the intent of gaining access to a Customer's outbound calling capabilities on an unauthorized basis; and
4. Using fraudulent means or devices, tricks, schemes, false or invalid numbers, false credit devices or electronic devices to defraud or mislead callers.

Customers are advised that use of telecommunications equipment and services, including that provided under this Tariff, carries a risk of various forms of telecommunications fraud (including, but not limited to, toll and PBX fraud perpetrated by Users who gain access to a Customer's facilities, account numbers, security or authorization codes, etc.). Customers should take all necessary steps to restrict access to their facilities, including the equipment and services provided hereunder, and to detect and prevent unauthorized use of the equipment and services provided by the Company under this Tariff.

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2.2 LIABILITY OF THE COMPANY (continued)

2.3.6 Liability for Unauthorized Use of the Network (continued)

B. Liability for Unauthorized Use

1. Except as provided for elsewhere in this Tariff, the Customer is responsible for payment of all charges for services provided under this Tariff furnished to the Customer or User. This responsibility is not changed due to any use, misuse, or abuse of the Customer's service or Customer-provided equipment by Users or other third parties, the Customer's employees, or the public.
2. The Customer is responsible for payment of all outbound call charges arising from the calls placed to a Customer's Toll Free Service number, whether or not calls are authorized or fraudulent, where the User gains access to the Customer's outbound calling equipment and services.
3. The Customer is liable for all costs incurred as a result of unauthorized use of the Network, including service charges and any direct, indirect, special, incidental, reliance, consequential, exemplary or punitive charges.
4. The Customer is responsible for payment of any charges related to the suspension and/or termination of service, and any charges for reconnection of service, incurred as a result of unauthorized use of the Network.

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2.2 LIABILITY OF THE COMPANY (continued)

2.3.6 Liability for Unauthorized Use of the Network (continued)

C. Limitation Allowances

No credit allowance will be made for:

1. Interruptions due to the negligence of, or non-compliance with the provisions of this Tariff by, the Customer, authorized user, joint user, or other common carrier providing service connected to the service of the Company;
2. Interruptions of service due to the failure or malfunction of facilities, power or equipment provided by the Customer, authorized user, joint user, or other common carrier providing service connected to the service offered by the Company;
3. Interruptions of service during any period in which the Company is not given access to the premises at which the Company provided service is interrupted or terminated.
4. Interruptions of service that occur or continue due to the Customer's failure to authorize replacement of any element of special construction.
5. Interruptions of service during any period when the Customer, authorized user, or joint user has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements.

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2.2 LIABILITY OF THE COMPANY (continued)

2.3.6 Liability for Unauthorized Use of the Network (continued)

D. Liability for Credit Card Fraud

1. The Customer is liable for the unauthorized use of the Network obtained through the fraudulent use of a Credit Card, provided: (1) the Credit Card is an accepted credit card, and (2) the unauthorized use occurs before the Company has been notified.

An accepted credit card is any credit card that a cardholder has requested or applied for and received, or has signed, used, or authorized another person to use to obtain credit. Any credit card issued as a renewal or substitute in accordance with this paragraph is an accepted credit card when received by the cardholder.

2. The liability of the Customer for unauthorized use of the Network by Credit Card fraud will not exceed the lesser of \$50 or the amount of money, property, labor, or services obtained by the unauthorized user before notification to the Company.
3. The Customer must give the Company written notice that unauthorized use of a Credit Card has occurred or may occur as a result of loss, theft or other reasons. For the purposes of this section, "notice" occurs when the Company receives a written confirmation that unauthorized use of a Credit Card has occurred or may occur as a result of loss, theft or other reasons.

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2.4. PAYMENTS AND CHARGES

2.4.1 Establishment and Reestablishment of Credit

The Company will conduct a credit investigation of each commercial service Customer or applicant prior to accepting the service order, Customer deposit or advance payment. A Customer whose service has been discontinued for non-payment of bills for any telecommunications service(s) provided by the Company will be required to pay all bills due the Company for telecommunications services or make a reasonable deferred payment arrangement and to re-establish credit before service is restored or any service started.

If service is established and it is subsequently determined that the applicant is indebted to the Company for service previously furnished, the Company may suspend or terminate such service until satisfactory arrangements have been made for the payment of the prior indebtedness.

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2.4. PAYMENTS AND CHARGES (continued)

2.4.2 Billing and Collection

The Customer is responsible for payment of all charges for equipment or facilities and services furnished by the Company to the Customer.

The Company will establish a monthly billing date for each Customer account and shall bill all charges incurred by, and credits due to the Customer under this Tariff. Nonrecurring charges are due and payable within 30 days after the date an invoice is mailed to the Customer by the Company. Recurring charges are billed monthly in advance of the month in which service is provided, except where prohibited by law. Usage sensitive charges are billed monthly for usage incurred by the Customer during the preceding billing period(s). Bills are due by the payment due date shown on the bill.

When service does not begin on the first day of the billing cycle, or end on the last day of the billing cycle, the charge for the fraction of the billing cycle in which service was furnished will be calculated on a pro rata basis, except as otherwise expressly provided in this Tariff.

Usage for Prime Services is timed and rated per call in increments specified in the applicable service tariffs. Timing begins with the completion of the connection and ends with the termination of the connection. Partial increments will be rounded up to the next full increment on a per call basis and partial cents will be rounded to the next whole cent, on a per call basis.

Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in the tariffs of the Company or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.

When a Customer reschedules the effective service date of an order less than thirty (30) days prior to the originally requested service date, the Customer may be charged a rescheduling charge equal to a maximum of one hundred percent (100%) of the non-recurring charges per arrangement, per reschedule. If a Customer reschedules more than thirty (30) days after the originally scheduled installation date, Monthly Recurring Charges may be charged beginning thirty-one (31) days after the original installation date.

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2.4. PAYMENTS AND CHARGES (continued)

2.4.3 Billing Disputes

- A. Any Customer who disputes a portion of a bill rendered for Company service shall pay the undisputed portion of the bill and provide written notice to the Company that such unpaid amount is in dispute prior to the delinquent date of the bill. Unless such notice is received in the timely fashion indicated above, the bill statement shall be deemed to be correct and payable in full by the Customer.

Upon receipt of the Customer notice of dispute, the Company shall:

1. Notify the Customer within five working days of the receipt of a written dispute notice.
2. Initiate a prompt investigation as to the source of the dispute.
3. Withhold disconnection of service until the investigation is completed and the Customer is informed of the results.
4. Once the Customer has received the results of the Company's investigation, the Customer shall submit payment within five working days to the Company for any disputed amounts. Failure to make full payment shall be grounds for termination of service. Prior to termination the Company shall inform the Customer of his right of appeal to the Commission.
5. In the event a Customer and Company cannot resolve a service and/or bill dispute, the Customer shall file a written statement of dissatisfaction with the Commission; by submitting such notice to the Commission, the Customer shall be deemed to have filed an informal complaint against the Company.
6. The Company may implement normal termination procedures if the Customer fails to pay all bills rendered during the resolution of the dispute by the Commission.
7. If the Company sustains the charges after investigating the dispute, the applicable Late Payment Charges will apply and shall be deemed correct and binding on the Customer. If, alternatively, the Company credits the charges after investigating the dispute, the Late Payment Charge will not apply.

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2.4. PAYMENTS AND CHARGES (continued)

2.4.3 Billing Disputes (continued)

- B. In the event that the Customer disputes all or part of the billed amounts, and the Customer pays the total billed amount and the dispute is resolved in favor of the Customer, the Company will refund any overpayment. In addition, the Company will pay to the Customer penalty interest on the overpayment. When a claim is filed within ninety (90) days of the due date, the penalty interest period shall begin on the payment date. When a claim is filed more than ninety (90) days after the due date, the penalty interest period shall begin on the date of the claim or the date of overpayment, whichever is later.

The penalty interest period shall end on the date that the Company actually renders the overpayment to the Customer. The penalty interest rate shall be the rate set forth in 2.6, following.

2.4.4 Advance Payments

The Company may require a Customer or applicant to make an advance payment as a condition of continued or new service. The Company reserves the right to require from an applicant for service, advance payments of recurring and nonrecurring charges, estimated usage charges, and other charges and guarantees in such amount as may be deemed necessary by the Company for safeguarding its interests. In addition, where special construction is involved, advance payment of the construction charges quoted, may be required at the time of application. The advance payment will be applied to any indebtedness for the service and facilities for which the advance payment is made.

A Customer whose service has been discontinued for nonpayment of bills will be required to pay the unpaid balance due carrier and may be required to pay reconnect charges.

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2.4. PAYMENTS AND CHARGES (continued)

2.4.5 Deposits for Business Customers

The Company may, in order to safeguard its interest, require an applicant or a Customer to make a suitable deposit to be held by the Company as a guarantee of the payment of charges for service or for loss of or damage to Company property. The fact that a deposit has been made in no way relieves the applicant or Customer from complying with the Company's regulations and the prompt payment of bills on presentation.

The Company may request a deposit from any Customer during the first twelve (12) months that a Customer receives service if the Customer, during that period, pays late four times or has service discontinued for nonpayment two times. The Company may request a deposit from any Customer after the first twelve (12) months that the Customer has received service if the Customer has had service discontinued two times in a twelve (12) month period, or if the Company provides evidence that the Customer used a device or scheme to obtain service without payment. The Company may also request a deposit from any business Customer after the first twelve (12) months the Customer has received service if the Customer pays late at least six (6) times during any twelve (12) month period.

The Company will not require a deposit from a new applicant for service if the applicant is able to meet any of the following requirements:

- A. The applicant has had continuous telephone service of a comparable nature with the company at another service location within the past two years and was not delinquent in payment more than once during the last 12 consecutive months or disconnected for nonpayment.
- B. The applicant can produce a letter regarding credit or verification from a telephone company where service of a comparable nature was last received which states:
 - 1. Applicant had a timely payment history at time of service discontinuation.
 - 2. Applicant has no outstanding liability from prior service.
- C. In lieu of a deposit, a new applicant may provide a Letter of Guarantee from an existing customer with service who is acceptable to the company or a surety bond as security for the company. The company shall review and release an existing customer as a guarantor for the new applicant after 12 consecutive months if no obligations are delinquent and has maintained a timely payment history.

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2.4. PAYMENTS AND CHARGES (continued)

2.4.5 Deposits for Business Customers (continued)

The Company shall issue a nonnegotiable receipt to the applicant for the deposit. The inability of the Customer to produce such a receipt shall in no way impair his right to receive a refund of the deposit which is reflected on the Company's records.

The Company shall not request a deposit from an applicant or Customer in excess of the estimated charges for two (2) months. The Company may review the Customer's usage after service has been connected and adjust the deposit amount based upon the Customer's actual usage.

For Customer that has over six (6) months service, and a deposit is requested, the estimated charges for Customers shall be based on the average monthly billing of the past six (6) months to that Customer.

In the case of an applicant for service or a present Customer who does not have six (6) months service with the Company, the Company may use the average monthly bill for that type of service to determine the correct amount for that deposit. The estimated deposit for an applicant may take into consideration past billing history for services of another Company if service was provided within the State of Arizona and within six (6) months of the application.

Interest rate shall be the rate established, and from time to time revised, by the appropriate governmental authority. In the event no such rate is set, then simple interest at the rate of up to 6% per annum shall be credited or paid to the customer while the deposit is held by the Company.

At the request of a Customer, the Company shall compute the accrued interest upon the deposit and pay such amount to the Customer. The Company need not make such payment more often than once in a twelve (12) month period, nor sooner than twelve (12) months after receipt of a deposit.

2.4.6 Returned Check Charge

In addition to any late payment charges specified in this Tariff, the Business Customer will be assessed a charge of \$20.00 for each check, draft or electronic funds transfer submitted by the Customer to the Company which a financial institution refuses to honor.

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2.4. PAYMENTS AND CHARGES (continued)

2.4.7 Late Payment Charge

The Company may apply a Late Payment Charge if any portion of the Customer's payment is received by the Company after the payment due date or if any portion of the payment is received by the Company in funds which are not immediately available, providing billing capability exists.

The late factor shall be 1.0% per month unless an applicable law or regulation specifies a lower interest rate to be charged or portion thereof applied from the 31st calendar day after payment date to and including the date that the Company actually receives the payment. The Late Payment Charge shall be assessed monthly, based on the delinquent balance maintained on the account at the time.

2.4.8 Charge Increases

The Company reserves the right to increase charges for Services provided to the customer, regardless of any term commitment, as a result of (a) expenses incurred by the Company reasonably relating to regulatory assessments stemming from an order, rule or regulation of any regulatory authority or court having competent jurisdiction; (b) other governmental charges or fees; c) charges or payment obligations imposed on the Company related to termination of domestic or international calls to mobile numbers; or (d) reductions in amounts other carriers are required to pay to the Company or increases in the amount the Company is required to pay to other carriers. Customers with tariffed based contracts will be held to the terms and conditions of their contract until such contract is expired.

2.4.9 Reserved For Future Use

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2.5 CANCELLATION, DISCONTINUANCE, REFUSAL, SUSPENSION AND CHANGES

2.5.1 Cancellation of Service

A. Cancellation of Service Order

Applications for service are noncancellable unless the Company otherwise agrees. Where the Company permits the Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.

Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it would otherwise not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.

Where the Company incurs an expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred, less net salvage applies.

The charges described above will be calculated and applied on a case-by-case basis.

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2.5 CANCELLATION, DISCONTINUANCE, REFUSAL, SUSPENSION AND CHANGES
(continued)

2.5.1 Cancellation of Service (continued)

B. Cancellation of Service Order (continued)

The Customer must provide Company with 10 days advance written notice of a service cancellation or termination. If a Customer cancels or terminates services before the completion of the term for any reason whatsoever other than a service interruption, the Customer agrees to pay to the Company the following sums:

1. All non-recurring charges reasonably expended by the Company to establish service to the Customer; and
2. Any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company; and
3. All recurring charges for the balance of the then-current term; and
4. Any other charges specified in the service order for such early cancellation or termination.

The above sums will become due and owing as of the effective date of the cancellation or termination and be payable within the period, as set forth in this Tariff.

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2.5 CANCELLATION, DISCONTINUANCE, REFUSAL, SUSPENSION AND CHANGES (continued)

2.5.2 Discontinuance of Service

The Company may discontinue or refuse to furnish any and/or all service(s) to the Customer or Applicant for service without incurring any liability if the Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities, assets or services, or to comply with any governmental requirement or prohibition.

If a Customer (or any reseller or intermediary in the sales chain between the Customer and an end user) fails to comply with the terms of service or with any applicable federal, state, or municipal law or regulation, the Company may, on written notification to the Customer, immediately deny requests for additional service and/or suspend, restrict or discontinue providing services to the non-complying Customer. If the non-compliance is not cured to Company's reasonable satisfaction within 30 days after the date of notification, the Company may discontinue the service upon five days notice to the Customer. Company may pursue any other available remedies with respect to the conduct that constitutes non-compliance.

The discontinuance of service(s) by the Company pursuant to this Section does not relieve the Customer of any obligation to pay the Company for charges due and owing for service(s) furnished up to the time of discontinuance. In addition, the Company may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer, to be immediately due and payable.

In the event the Company incurs fees or expenses, including attorney's fees, in collecting or attempting to collect any charges owed the Company, the Customer will be liable to the Company for the payment of all such fees and expenses reasonably incurred.

The Company will not disconnect service for failure of the Customer to pay for services or equipment which are not regulated by the Commission.

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2.5 CANCELLATION, DISCONTINUANCE, REFUSAL, SUSPENSION AND CHANGES (continued)

2.5.2 Discontinuance of Service (continued)

- A. The Company may without incurring any liability, discontinue or suspend service immediately pursuant to the following:

Customer violates any material term or condition for furnishing service:

1. The Customer provides false information to the Company regarding the Customer's identity, address, credit-worthiness, past or current use of communications services, or its planned use of the Company's service(s); or
2. The Customer states that it will not comply with a request of the Company for security for the payment for service(s) or advance payments; or
3. The Customer uses service to transmit a message, locate a person or otherwise give or obtain information without payment for the service; or
4. The Customer uses, or attempts to use, service with the intent to avoid the payment, either in whole or in part, of the charges for the service by:
 - a. Using or attempting to use service by rearranging, tampering with, or making connections to the Company's service not authorized by Company; or
 - b. Using tricks, schemes, false or invalid numbers, false credit devices, electronic devices; or
 - c. Any other fraudulent means or devices.
 - d. The use of profane or obscene language.
 - e. The use of the service of the Company for a message or messages, anonymous or otherwise, if in a manner reasonably expected to frighten, abuse, torment, or harass another.

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2.5 CANCELLATION, DISCONTINUANCE, REFUSAL, SUSPENSION AND CHANGES (continued)

2.5.2 Discontinuance of Service (continued)

- B. Upon the Customer's nonpayment of any amounts owing to the Company for services found herein, the Company may, by giving 10 days prior written notice to the Customer, discontinue or suspend service without incurring any liability.
- C. Upon condemnation of any material portion of the facilities used by the Company to provide service to the Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.
- D. Upon any governmental prohibition or requirement, alteration of the services to be provided or any violation of an applicable law or regulation, the Company may with or without prior written notice discontinue service without incurring any liability.

2.5.3 Application of Partial Payments

If a Customer continues to pay all current bills, defined as that portion of the amount owed by the Customer for services contained herein that is not more than 30 days overdue, the Company shall not discontinue service for non-payment of a past due amount for the Company's services when the Customer has entered into an amortization agreement with the Company. Payments for current bills shall first be credited to the Company's Basic Local Exchange service. Past due amounts collected under the amortization schedule will first be applied by the Company to eliminating any overdue payments for Basic Local Exchange service. A reasonable period of amortization of past due amounts shall be three months for business service. Amortization is not appropriate unless the past due amount of the Customer is greater than twice the average monthly bill for the class of service to which the Customer belongs over the last six months for the use of the Company's serviced contained in this Tariff.

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2.5 CANCELLATION, DISCONTINUANCE, REFUSAL, SUSPENSION AND CHANGES (continued)

2.5.4 Reserved For Future Use

2.5.5 Changes in Service

If the Customer makes or requests material changes in circuit engineering, equipment or facility specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, Customer's installation fee shall be adjusted accordingly.

2.5.6 Assignment or Transfer of Service

The Customer may not assign or transfer its rights or duties in connection with the services and equipment or facilities provided by the Company without the written consent of the Company. The Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company, (b) pursuant to any sale or transfer of substantially all the assets of the Company, or (c) pursuant to any financing, merger or reorganization of the Company.

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2.5 CANCELLATION, DISCONTINUANCE, REFUSAL, SUSPENSION AND CHANGES (continued)

2.5.7 Restoration of Service

If a Customer's service is restored after having been suspended and/or disconnected, but a Company service order to terminate such service has not been completed when such service is restored, the Customer may be required to pay a restoration of service charge.

When a Customer's service has been disconnected and the service has been terminated through the completion of a Company service order, service may be re-established only upon receipt of an application of new service.

Service initiated after the discontinuance for non-payment will be subject to the standard nonrecurring charges for new service. Service that has been re-established may require the assignment of a new telephone number.

If any Company service has been suspended, restricted or discontinued for nonpayment, service will be re-established upon receipt of all charges due, including charges for services and facilities during a period of restriction or suspension and including a service restoration fee. If the Customer has a history of payments returned for insufficient funds, the Company may require payment by cash, money order or certified check. If such payment is made by personal check, restoration of service will be effected upon bank clearance of the check.

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2.6 NOTICES AND COMMUNICATIONS

All notices or other communications required to be given pursuant to this Tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication, or bill with the U.S. Mail or a private delivery service, postage prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.

The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications, or billing.

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2.7 PROVISION FOR CERTAIN LOCAL TAXES AND FEES

2.7.1 General

Customer will pay all sales, use, gross receipts, excise, access, bypass or other local, state and Federal taxes, charges or surcharges, however designated, imposed on or based upon the provision, sale or use of the Services (excluding taxes on the Company's net income). Such taxes will be separately stated on the applicable invoice.

2.7.2 Allocation

Any assessments, franchise fees, privilege, license, occupation, excise, or other similar fees or taxes, whether in a lump sum or at a flat rate, or based on receipts, or based on poles, wire or other utility property units, imposed upon the Company by any governmental authority shall be added pro rata, insofar as practical, to the rates and charges stated in the Company's standard schedules, in amounts which in the aggregate for the Company's Customers of any political entity shall be equal to the amount of any such fee or tax upon the Company. Company shall, so long as any such tax or fee is in effect, add to the bills of the Customers in such political entity pro rata on the basis of the revenue derived by Company from each such Customer, an amount sufficient to recover any such tax or fee and may list the amount separately on the bill.

2.7.3 Additional Surcharges

The Company may include surcharges on the Customer's bill as required by the Corporation Commission, the state government pursuant to state law or the federal government. Surcharges may include, but are not limited to, the Universal Service Fund, the 9-1-1 surcharge, and/or the Telecommunications Relay Service Fund.

2.7.4 Universal Service Charge

The surcharges related to funding the Arizona Universal Service Fund (AUSF) are in addition to the rates and charges for IntraLATA toll service and local service set forth in this Tariff. The surcharges will be determined and adjusted periodically via an order issued by the Corporation Commission. The Company will comply with the stated rates pursuant to those orders.

If the Company determines it has collected its annually assessed amount prior to the end of the calendar year, it will suspend collection of those surcharges for the remainder of that year, subject to any subsequent adjustment necessitated by an Arizona Corporation Commission order.

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2.8 SPECIAL CONSTRUCTION AND SPECIAL ARRANGEMENTS

Subject to the agreement of the Company and to all of the regulations contained in the tariffs of the Company, special construction and special arrangements may be undertaken on a reasonable efforts basis at the request of the Customer. Special arrangements include any service or facility relating to a regulated telecommunications service not otherwise specified under tariff, or for the provision of service on an expedited basis or in some other manner different from the normal tariff conditions.

Special construction is that construction undertaken: (1) where facilities are not presently available, and there is no other requirement for the facilities so constructed; (2) of a type other than that which the Company would normally utilize in the furnishing of its services; (3) over a route other than that which the Company would normally utilize in the furnishing of its services; (4) in a quantity greater than that which the Company would normally construct; (5) on an expedited basis; (6) on a temporary basis until permanent facilities are available; (7) involving abnormal costs; or (8) in advance of its normal construction.

2.8.1 Basis for Charges

Where the Company furnishes a facility or service on a special construction basis, or any service for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company and may include: (1) non-recurring type charges; (2) recurring type charges; (3) termination liabilities; or (4) combinations thereof. The agreement for special construction will ordinarily include a minimum service commitment based upon the estimated service life of the facilities provided.

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2.8 SPECIAL CONSTRUCTION AND SPECIAL ARRANGEMENTS (continued)

2.8.2 Basis for Cost Computation

The costs referred to in 2.8.1 preceding may include one or more of the following items to the extent they are applicable:

- A. cost installed of the facilities to be provided including estimated costs for the rearrangements of existing facilities. Cost installed includes the cost of: (1) equipment and materials provided or used; (2) engineering, labor and supervision; (3) transportation; (4) rights-of-way; and (5) any other item chargeable to the capital account;
- B. annual charges including the following: (1) cost of maintenance; (2) depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage; (3) administration, taxes and uncollectible revenue on the basis of reasonable average costs for these items; (4) any other identifiable costs related to the facilities provided; and (5) an amount for return and contingencies.

2.8.3 Termination Liability

- A. To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of the customer.
- B. The maximum termination liability is equal to the total cost of the special facility as determined under 2.3, proceeding, adjusted to reflect the predetermined estimate net salvage, including any reuse of the facilities provided.
- C. The maximum termination liability as determined in paragraph A. shall be divided by the original term of service contracted for by the Customer (rounded up to the next whole number of months) to determine the monthly liability. The Customer's termination liability shall be equal to this monthly amount multiplied by the remaining unexpired term of service (rounded up to the next whole number of months), discounted to present value at six (6) percent, plus applicable taxes.

2.8.4 Term

The minimum term for any Company service shall not be less than one (1) month, unless otherwise agreed by the Company. The Customer and Company may agree to longer minimum terms for particular services.

2.8.5 Individual Case Basis (ICB) Arrangements

For special situations, rates will be determined on an Individual Case Basis (ICB) and specified by contract between the Company and the Customer, pursuant to the rules of the Commission.

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2.9 APPLICATION OF RATES

The regulations set forth in this Section govern the application of rates for services contained in the tariffs of the Company.

2.9.1 Rates Based on Duration of Use

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- A. Usage is timed and rated per call in increments specified in the applicable service tariffs.
- B. Timing begins with the completion of the connection and ends with the termination of the connection.
- C. Partial increments will be rounded up to the next full increment on a per call basis and partial cents will be rounded to the next whole cent on a per call basis.

2.9.2 Rates Based Upon Distance

Where charges for a service are specified based upon distance, the following rules apply:

- A. Distance between two points is measured as airline distance between the Rate Centers of the originating and terminating telephone lines. The Rate Center is a set of geographic coordinates, as referenced in National Exchange Carrier Association, Inc. FCC Tariff, associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven-digit telephone number). Where there is no telephone number associated with an access line on the Company's network, the Company will apply the Rate Center of the Customer's main billing telephone number.

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2.9 APPLICATION OF RATES (continued)

2.9.2 Rates Based Upon Distance (continued)

- B. The airline distance between any two Rate Centers is determined as follows:
1. Obtain the "V" (vertical) and "H" (horizontal) coordinates for each Rate Center from the above-referenced NECA tariff.
 2. Compute the difference between the "V" coordinates of the two rate centers; and the difference between the two "H" coordinates.
 3. Square each difference obtained in step (2) above.
 4. Add the square of the "V" difference and the square of the "H" difference obtained in step (3) above.
 5. Divide the sum of the squares by 10. Round to the next higher whole number if any fraction is obtained.
 6. Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

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SECTION 3 - SERVICE AREA

The rates, rules, terms and conditions pursuant to this Tariff apply for service provided throughout the State of Arizona. Local Service and/or Exchange areas for this state are concurrent with those defined in the AT&T Local Exchange Services Tariff Section 3.1.

This tariff sets forth the service offering, rates, terms and conditions applicable to the furnishing of Local Exchange Services by the Company to Customers within the State of Arizona.

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SECTION 4 - SPECIAL ARRANGEMENTS

4.1 CONTRACTS

The Company may offer customized service packages under special arrangements on a case by case basis. Service offered under this tariff provision will be provided to customers pursuant to contract. Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of this Tariff.

4.2 MARKET TRIALS

The Company may offer service to test and evaluate service capabilities, implementation procedures, technical processes, etc., or for market research including rate experimentation purposes. Such trials will be for a limited duration.

4.3 PROMOTIONAL OFFERINGS

From time to time, the Company will introduce promotional offerings. The Company may offer services at a reduced rate, free of charge, or offer incentives including gift certificates and coupons for promotional, market research, or rate experimentation purposes. Such offerings will be for a limited duration.

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SECTION 5 - EMERGENCY NUMBER SERVICE (911)

5.1 GENERAL

- 5.1.1 This Tariff provides for Emergency Number Service (911 Service) which is an arrangement of Company Central Office and trunking facilities whereby any user who dials the number 911 will reach the Public Safety Answering Point (PSAP) for the telephone from which the number is dialed or will be routed to an operator if all lines to the PSAP are busy. The telephone user who dials the 911 number will not be charged for the call.
- 5.1.2 Emergency Number Service (911) is a telephone exchange communication service whereby a Public Safety Answering Point (PSAP) designated by the Customer may receive telephone calls dialed to the telephone number 911, from service users within a 911 service area.
- 5.1.3 Two types of 911 Service are offered: Basic 911 (911) and Enhanced 911 Service (E911).
- A. Basic 911 Service: provides for routing all 911 calls originated by telephones having telephone numbers beginning with a given central office prefix code or codes to a single PSAP equipped to receive those calls.
- B. E911 Service provides additional features: such as selective routing of 911 calls to a specific PSAP which is selected from the various PSAPs serving Customers within that central office area; E911 trunks; Automatic Number Identification and PSAP Data Base Establishment and Update Service.
- 5.1.4 The 911 calling party waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, address and name associated with the originating access line location are furnished to the PSAP.
- 5.1.5 For purposes of Emergency Number Service (911), the Company adopts the rates, terms and conditions contained in Qwest Corporation's Exchange and Network Services Price Cap Tariff, Section 9.2.1, Universal Emergency Number Service- 9-1-1.

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SECTION 5 - EMERGENCY NUMBER SERVICE (911)

5.2 DEFINITIONS

Automatic Location Identification (ALI) - an E911 feature that provides information automatically to the PSAP with each E911 call, including the caller's telephone number, the service address or location of the telephone, and supplementary emergency services information of the location from which a call originates. Additional telephones with the same number as the calling party's (secondary locations, off-premise extensions, etc.) are identified with the address of the telephone number at the main location.

Automatic Number Identification (ANI) - telephone number associated with the access line from which a call originates.

Emergency Number Service - a telephone exchange communication service whereby a Public Safety Answering Point (PSAP) serving the customer's location may receive telephone calls dialed to the telephone number 911. The 911 Service includes lines and equipment necessary for transferring and dispatching public emergency telephone calls originated by persons within the telephone central offices areas arranged for 911 calling.

Emergency Service Number (ESN) - a Selective Routing (SR) code assigned to each telephone number in an exchange where SR is provided to route E911 calls to an appropriate PSAP. The ESN defines the set of emergency services (e.g., police, fire, PSAP and medical) within a particular serving area. An ESN is associated with a primary PSAP, and possibly one or more secondary PSAPs.

911 Service Area - the geographic area in which a particular PSAP will respond to all 911 calls and dispatch appropriate emergency assistance.

Public Safety Answering Point (PSAP) - facility equipped and staffed to receive 911 calls, operated or answered on a 24-hour basis, assigned responsibility by a public agency or county to receive 911 calls and, as appropriate, to directly dispatch emergency response services, or to transfer or relay emergency 911 calls to other public safety agencies. It is the first point of reception by a public safety agency of a 911 call, and serves the jurisdictions in which it is located and other participating jurisdictions, if any.

Serving Central Office - central office from which a PSAP, either primary or secondary, is served.

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SECTION 5 - EMERGENCY NUMBER SERVICE (911)

5.3 EMERGENCY TELEPHONE SERVICE CHARGE

- 5.3.1 The Company may assess customers a fee, on a recurring basis, nonrecurring basis, or both to recover the costs incurred by the Company for providing 911 service, and may, where permitted, also assess and remit appropriated surcharges or other amounts payable to public or other agencies that provide 911 service.
- 5.3.2 Because the Company's serving boundaries may not coincide with political subdivisions and 911 service district boundaries, the Company may assess standard fees and surcharges upon all service users served by a central office providing 911 service.

5.4 RATES AND CHARGES

Appropriate recurring and non-recurring service charges apply as set forth in the applicable Commission tariffs of the Company or by concurrence with other telephone company tariffs or by special contractual agreements between the Company and the appropriate governmental agency.

5.5 RULES AND REGULATIONS

- 5.5.1 The Company will not provide both Basic 911 and Enhanced 911 service within a given central office (switching entity).
- 5.5.2 The Company does not undertake to answer and forward 911 calls, but furnishes the use of its facilities to enable the service users to have the ability to access the PSAP.
- 5.5.3 The services provided pursuant to this Tariff do not include the monitoring of facilities to discover errors, defects and malfunctions in Basic 911 or E911 services, facilities or operations, nor does the Company undertake such responsibility. The Customer shall be responsible for making such operational tests as, in the judgment of the Customer, are required to determine whether Basic 911 and E911 calls are functioning properly for its use. The Customer shall promptly notify the Company in the event the system is not functioning properly.
- 5.5.4 The Company's liability to the Customer, to any party dialing 911 using the Customer's facilities, or to any other party or persons for any loss or damage arising from errors, interruptions, omissions, delays, defects, failures, or real functions of this service or any part thereof, whether caused by the negligence of the Company or otherwise, shall not exceed the amount equivalent to the pro-rate charges for the service affected during the period of time that the service was fully or partially inoperative. These limited damages shall be in addition to any credits which may be given for an out-of-service condition. The limitation of the liability shall be in addition to any other limitations contained elsewhere in this Tariff.

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5.5 RULES AND REGULATIONS (continued)

- 5.5.5 The Customer agrees to release, indemnify, defend, and hold harmless the Company, from all claims, suits, proceedings, expenses, losses, liabilities or damages ("Claims") by any party or parties arising out of the use or attempted use of the Customer's services for purposes of placing Basic 911 or E911 calls, including a) claims of infringement or invasion of the right of privacy or confidentiality of any person or persons, b) all other claims arising out of any act or omission of Customer or any user of the Customer's services, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of 911 service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 911 service hereunder. Customer agrees to defend Company against any such claims and to pay, without limitations, all litigation costs, reasonable attorney's fees and court cost, settlement payments, and any damages awarded or resulting from any such claims.

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SECTION 6 - SUPPLEMENTAL SERVICES

6.1 FEATURES

6.1.1 General

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

6.1.2 Description of Features

2 B-Channel Transfer on PRI

Allows a controller that is interfaced over an ISDN PRI to initiate the transfer of one of its calls to another call so that the two end-users are connected to each other within the switch and the two PRI B-Channels to the controller are released.

Automatic Identified Outward Dialing

Automatic Identified Outward dialing is a feature that automatically provides you with an accurate record of all toll calls made by each line.

Automatic Route Selection-Basic

Automatic Route Selection-Basic is a preset pattern of routing calls originating by a station user to selected Interexchange carriers or dedicated facilities.

Backup D Channel

Backup D Channel automatically takes over for a failed D channel in case of trouble. This is purchased as part of a 23B+Backup D PRI Arrangement.

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6.1 FEATURES (continued)

6.1.2 Description of Features

A. Blocking Service

Blocking service is a feature that permits Customers to restrict access from their telephone line to various discretionary services. The following blocking options are available.

Blocking Service is available where equipment and facilities permit. See Price List for current rates and charges.

1. Outbound Blocking Options:

- Option A: 976-Like NXXs and 500 Area Code Blocking - allows the subscriber to block all calls beginning with the 976-Like NXXs and 500 prefixes (i.e., 500-XXX-XXXX) from being placed.
- Option B: Option A plus 976 NXX Blocking - allows the subscriber to block all calls beginning with the 976-Like NXXs, 976 NXX and 500 prefixes from being placed.
- Option C: Option B plus 900 Area Code Blocking - allows the subscriber to block all calls beginning with the 976-Like NXXs and 976 NXX; and the 500 and 900 prefixes from being placed.
- Option D: Option C plus International Calls (011, 01) Blocking - allows the subscriber to block all calls beginning with the 976-Like NXXs and 976 NXX; the 500 and 900 prefixes; and international calls beginning with the "011" & "01" dialing prefixes from being placed.
- Option E: Option D plus Directory Assistance Blocking - allows the subscriber to block all calls beginning with the 976-Like NXXs and 976 NXX; the 500 and 900 prefixes; international calls beginning with the "011" & "01" dialing prefixes; and local and IntraLATA toll Directory Assistance calls (calls to 411 and customer NPA-555 will be blocked if selected) from being placed.
- Option F: Option E plus InterLATA Long Distance Blocking - allows the subscriber to block all calls beginning with the 976-Like NXXs and 976 NXX; the 500 and 900 prefixes; international calls beginning with the "011" & "01" dialing prefixes; local and IntraLATA toll Directory Assistance calls; and InterLATA long distance calls from being placed.

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6.1 FEATURES (continued)

6.1.2 Description of Features (continued)

A. Blocking Service (continued)

1. Outbound Blocking Options (continued)

- Option G: Option F plus IntraLATA Toll Blocking - allows the subscriber to block all calls beginning with the 976-Like NXXs and 976 NXX; the 500 and 900 prefixes; international calls beginning with the "011" & "01" dialing prefixes; local and IntraLATA toll Directory Assistance calls; InterLATA long distance calls; and local calls marked by the switch as IntraLATA toll calls from being placed.
- Option H: Option A plus 0+ Call Blocking - allows the subscriber to block all calls beginning with the 976-Like NXXs; the 500 prefixes; and automated operator assisted calls, including card calls, that require the party to enter the billed party number after dialing zero from being placed.
- Option I: Option A plus 0- Call Blocking - allows the subscriber to block all calls beginning with the 976-Like NXXs; the 500 prefixes; and non-automated operator assisted calls including card calls, busy line verify and emergency breakthrough calls from being placed.

2. Inbound Block Options

Third Number Billed and Collect Call Restriction - provides the subscriber with a method of denying all 3rd number billed and collect calls to a specific telephone number provided the transmitting operator checks their validation data base.

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6.1 FEATURES (continued)

6.1.2 Description of Features (continued)

B. Call-by-Call Service Selection (CBC)

Call-by-Call Service Selection provides an option to the Dedicated B Channel Configuration allowing B channels to be configured to access multiple services on a per-call basis. With this optional feature, separate facilities are not needed for individual services such as DID, DOD, and business dial tone lines. The Customer Premises Equipment signals the local serving central office as to what type of services to access for each call.

C. Call Forwarding

Call Forwarding, when activated, redirects attempted terminating calls to another Customer specific telephone number. The Customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call originating ability is not affected by Call Forwarding.

The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding is billed for the forwarded leg of the call.

D. Call Forwarding-Busy

This feature allows the Customer to designate a telephone number to which their calls will be forwarded to in the event that their number is already in use. The Customer assumes financial responsibility for all calling charges generated by the use of this feature.

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6.1 FEATURES (continued)

6.1.2 Description of Features (continued)

E. Call Forwarding-Don't Answer

This feature allows the Customer to designate a telephone number to which their calls are forwarded to after a predetermined time with no answer. The Customer assumes financial responsibility for all calling charges generated by the use of this feature.

F. Call Forwarding-Variable

This feature enables a Customer to program their telephone to forward their calls to another telephone number. The Customer must activate and deactivate this feature. The Customer assumes financial responsibility for all calling charges generated by the use of this feature.

G. Call Hold

The Call Hold feature allows a Customer to put any in-progress call on hold by flashing the switch-hook and dialing a code. This frees the line to allow the Customer to make an outgoing call to another number. Only one call per line can be on hold at a time.

H. Call Park

Call Park allows a station line to park a call against its own line number. The parked call can be retrieved from any station line by dialing a feature code and the line number against which the call is parked.

I. Call Pickup

Call Pickup allows a station line to answer incoming calls to another station line within a defined call pickup group. Call pickup is provided on individual station lines within a Customer group.

J. Call Return

This feature automatically redials the number of the last person who called you. Each time this feature is activated, the user will be charged regardless if the called party answers. Any calls completed with this service will be subject to local, toll or long distance charges as appropriate.

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6.1 FEATURES (continued)

6.1.2 Description of Features (continued)

K. Call Transfer

Call Transfer allows a subscriber to transfer an established call to attendant. The user is responsible for all usage charges associated with the transferred call for the duration of the call.

L. Call Transfer Enhanced

Call Transfer Enhanced allows a station line user to transfer any established call to another station line inside or outside the Customer group without the assistance of an attendant.

M. Call Waiting

The Call Waiting feature enables a Customer already on a call to be notified of another call by the sound of a Call Waiting tone. The Customer depresses the switch-hook to answer the new call, placing the original call on hold. It will also permit the Customer to alternate between both callers by depressing the switch-hook.

N. Call Waiting-Cancel

The Cancel Call Waiting feature enables a Customer to deactivate the Call Waiting feature. Cancel Call Waiting is activated (i.e., CCW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call.

O. Call Waiting-Dial

Call Waiting-dial permits a station line to impose call waiting on a busy station line by dialing the call waiting feature activation code, followed by the station number. This feature is an originating line feature that is applicable to calls within the established user group only.

P. Call Waiting-Incoming

Call Waiting-Incoming allows an incoming call to a busy station line to be held waiting while a signal is directed towards the busy station line user.

Q. Call Waiting-IntraGroup

Call Waiting-IntraGroup permits both incoming calls and calls originating from within the system to activate the call waiting feature.

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6.1 FEATURES (continued)

6.1.2 Description of Features (continued)

R. Call Waiting-Originating

Call Waiting-Originating allows a station line user to impose call waiting on a busy station line.

S. Calling Party Number (CPN)

Calling Party Number allows the user to have access to the directory number of the calling party. Provision of per-call and line blocking capabilities is a function of the customer premises equipment and is the responsibility of the customer. CPN will forward the calling party number to the extent that the CPN is forwarded to the company by the LEC or IXC.

T. Caller ID-Number only

Caller ID displays the phone number that an incoming call is being placed from. The phone number is shown on the built-in displays of telephones that are equipped for this feature, or on separate Caller ID devices. Caller ID displays the complete 10-digit phone number for every incoming call, except when the call comes from areas where the feature is not supported, or if the caller has elected to make their phone number unavailable to Caller ID.

U. Caller ID with Name

This feature permits the display of a listed name associated with the telephone number from which the call is being made. The name and number will be delivered to a Customer-provided display device.

Caller ID is available with the following blocking options:

- Selective Blocking - is designed to allow the Customer the option to block delivery of their telephone number on a per call basis. Customers may control the delivery of their telephone number by dialing *67 (1167 on rotary dial phones) before dialing the telephone number they are calling. Blocking does not work when dialing 800/888 and 900 services and 911 emergency services.
- Complete Blocking - will automatically block a calling party's telephone number from being transmitted on all calls. However, the calling party can choose to override Complete Blocking and transmit their number on selected calls by pressing *82 (1182 rotary phones) before dialing the number. Blocking does not work when dialing 800/888 and 900 services and 911 emergency services.

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6.1 FEATURES (continued)

6.1.2 Description of Features (continued)

V. Direct Inward Dialing

Direct Inward Dialing allows incoming calls from the local exchange and long distance networks to reach an individual line or group of lines in the system without the assistance of an attendant.

W. Direct Outward Dialing

Direct Outward Dialing permits lines of the system to gain access to the local exchange and long distance network without the assistance of an attendant by dialing an access code.

X. Directed Call Pickup with Barge-in

Directed Call Pickup with Barge-in allows a station line user to answer a call that is ringing any other line within the same Customer group. If the called station line has already been answered, the initiating station line may barge-in to the answered call and be connected into a 3-way call.

Y. Directed Call Pickup without Barge-in

Directed Call Pickup without Barge-in allows a station line user to answer a call that is ringing any other line within the same Customer group. If the called station line has already been answered, the initiating station line will be connected to a reorder tone.

Z. Distinctive Call Waiting Tones

Distinctive Call waiting Tones permits a called station line user to determine whether an incoming waiting call is external or internal to the Customer group by providing different tone cadences for both occurrences.

AA. Distinctive Ringing

Distinctive Ringing allows a unique pattern of ringing to permit the Customer to distinguish between IntraGroup and Direct Inward Dialing calls.

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6.1 FEATURES (continued)

6.1.2 Description of Features (continued)

AB. Incoming Call Redirect (ICR)

Incoming Call Redirect (ICR) provides automated redirection of incoming calls to a pre-designated back-up site during T1 or PBX failures or when all trunks are busy. This option is available with PrimeXpress Network Service, PrimePlex PRI Service or Prime Digital Trunk Service only.

ICR can redirect all or only pre-selected DID numbers, depending on the Customer's application. Calls are redirected to another set of telephone numbers (Destination Numbers), and can route to the LEC trunks at the same location or distant locations. A separate route index will be set up for the redirection of selected DID numbers. Redirected calls will route to a single number at the pre-designated back-up site, and will deliver the original calling number if the back-up site is configured for PRI and Calling Party Number. It is the responsibility of the Customer to obtain any necessary permissions for the use of any Destination Number.

If ICR is ordered in two or more sites that provide back up to one another, the back up telephone number cannot be a number which can be redirected.

ICR is limited to a maximum of ten simultaneous redirected calls per T1, a maximum of twenty four simultaneous calls for trunk groups of one to four T1's, and a maximum of forty eight simultaneous calls for trunk groups of five T1's or more. A maximum of two (2) trunk groups per location can be equipped with ICR.

Customers will be responsible for all usage charges associated with redirected calls.

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6.1 FEATURES (continued)

6.1.2 Description of Features (continued)

AB. Incoming Call Redirect (ICR) (continued)

Incoming Call Redirect rates consist of a non-recurring and a monthly recurring charge per T1, a local usage charge per redirected call, and a nonrecurring charge per change or group of changes requested in a Customer's listing of Redirected Numbers or Destination Numbers.

Per subscribed Rate Center, the Customer is required to subscribe to a sufficient number of trunks so as to not degrade the Company's network below an incoming call completion rate of 99%. The call completion rate is based on an average of the busy hours occurring during the Customer's busiest hours during the billing cycle. Once the service has been established, the Company may require the Customer to increase the number of trunks to satisfy the call completion criteria listed above. Subject to the availability of facilities, Customers may request the PrimeConnect Option to be provisioned from a Rate Center other than that normally assigned by the Company. Rates for this arrangement will be on an Individual Case Basis. See the Price List for current rates and charges.

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6.1 FEATURES (continued)

6.1.2 Description of Features (continued)

AC. Intercept

Routes incoming exchange calls made to a non-networking line to an announcement machine.

AD. Line Hunting

Circular Hunting allows a call directed to a busy station configured in a circular hunt arrangement, to be directed to any station within the group until such time as a station becomes available.

AE. Terminal Hunting routes a call in a pre-arranged linear pattern until it reaches the last number in the series. If that last number is busy, the incoming caller receives a busy signal.

AF. Line Treatments

Provides the capability to allow or deny individual station line features. The treatments can be arranged to control all calls originating or terminating on station lines.

AG. Loudspeaker Paging Access

Permits station line users to access Customer-provided loudspeaker paging equipment by dialing an access code. The Customers equipment will dictate the type of termination that is provided by the Company. One access method could be the termination of a Company line on a standard jack interface. This assumes the paging equipment has a line card termination. In this method of operation users would dial the Company line for access to the paging facilities. Another method of access to paging equipment is a four wire trunk side dedicated leased line which requires an access level or dial code in the Company line. Users will dial this to access the paging equipment.

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6.1 FEATURES (continued)

6.1.2 Description of Features (continued)

AH. Message Waiting Indicator

Interrupt dial tone.

AI. Multiple Facility Signaling Control

Multiple Facility Signaling Control allows the D channel of one PRI Arrangement to provide signaling for up to 20 PRIs terminating on a switch module. Multiple Facility Signaling control requires Backup D Channel.

AJ. Original Called Number (OCN)

Original Called Number, which must be ordered for specific PRI ISDN trunks, places the callers original dialed digits into the OCN field of the selected ISDN message for inbound calls which have been forwarded one or more times. These ISDN messages, containing OCN information, will be transmitted over the designed Data-Channels (D-Channels, primary, secondary, and back-up) on the ISDN trunk.

AK. Remote Access to Call Forwarding

This feature allows a Customer to activate/deactivate the automatic transfer of their incoming calls to another telephone number. Users subscribing to RACF must also have or subscribe to Call Forward Variable feature. RACF requires a local dial-in telephone number be provided to the Customer. Customer used a four-digit PIN to access the call forwarding feature. The user gains remote access to the Call Forwarding Variable feature from a touch-tone telephone at a remote location.

AL. Remote Call Forwarding

Remote Call Forwarding allows the Customer to establish a local phone number in another city, and have all calls to that number automatically forwarded to a different number. The calls that are forwarded from the remote location will ring on the Customer's phone just like any other call.

AM. Repeat Dialing

This feature allows the user to redial the last number dialed. Each time this feature is activated, the user will be charged regardless if the called party answers. Any calls completed with this service will be subject to local, toll or long distance charges as appropriate.

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6.1 FEATURES (continued)

6.1.2 Description of Features (continued)

AN. Speed Calling

This feature allows the Customer to use 1-digit Speed Calling to complete calls. This is accomplished by assigning a 1-digit number to frequently called numbers. Up to 8 numbers can be stored.

AO. Station Message Detail Recording-Direct Output (Basic)

Station Message Detail Recording-Direct Output (Basic) permits the capturing of call detail information by the switch and passing this information to a call accounting system.

AP. Station-to-Station Dialing

Station-to-Station Calling allows Customer group stations to complete calls to other stations without the assistance of an attendant.

AQ. Three Way Calling

This feature allows the Customer to connect a third party call to an existing two-way call and form a 3-way call.

AR. Touch Tone (DTMF)

Touch Tone provides for the originating of calls by means of instruments equipped for tone-type address signaling over special central office facilities.

See Price List for current rates and charges.

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6.2 DIRECTORY ASSISTANCE SERVICE

6.2.1 General

Customers and Users of the Company's End User Network Access Services may obtain directory assistance in determining and obtaining telephone numbers within the NPA in which they subscribe to such service by calling the Directory Assistance operator.

6.2.2 Application of Rates

Directory Assistance charges apply for all requests for which the Company's facilities are used. Each number requested is charged as shown in the Price List. Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers.

A Directory Assistance call charged to a calling card or commercial calling card or to a third number will be billed the appropriate operator charge, plus the charge for Directory Assistance.

No charge applies for: (1) Calls for Directory Assistance originating from coin telephones; or Calls for Directory Assistance from Users who have requested exemption for the Directory Assistance Charge because they are unable to use telephone directories due to physical or mental limitations. To obtain such exemption, the Customer shall provide the name, address, telephone number and nature of the limitation for each individual requiring the exemption. Information contained on the exemption records shall be treated as confidential by the Company. The Customer shall notify the Company when the need for an exemption no longer exists.

A credit will be given for calls to Directory Assistance when the Customer experiences poor transmission or is cut-off during the call, the Customer is given an incorrect telephone number, or the Customer inadvertently misdials. To receive a credit, the Customer must notify the Company perator or Business Office of the problem experienced. See Price List for current rates and charges

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6.3 DIRECTORY LISTINGS

6.3.1 General

Customers shall provide the Company with information for all Directory Listings.

The Company will include the Customer's Main Listings in the white and yellow page directories and offer Additional Listings to the Customer at an additional charge(s). The Customer must identify its Non-Published and Non-Listed business telephone numbers for directory purposes.

The Company is not liable for damages arising from errors or omissions in the making up or printing directories or, in the submission or specification of listing information for purposes of Directory Assistance or other industry databases, or in accepting Listings as presented by the Customer.

If a Customer that subscribes to the Company's Local Exchange Services under this tariff for the purpose of resale to other Parties wishes to obtain Directory Listings for its end users, the Customer must provide the Company with all information necessary for such listings in the form required by the Company. The Company will not accept such information directly from the Customer's end users, and will not gather such information for the Customer. The Company shall not be liable to the Customer's end users for any damages arising from errors or omissions in connection with such Directory Listings.

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6.3 DIRECTORY LISTINGS (continued)

6.3.1 General (continued)

A. Main Listings

The Customer will receive one free Main Listing, per location, in the alphabetical section of the directory that serves the Customer's location. Business Customers will receive a single white page and a single yellow page listing.

B. Additional Listings

The term Additional Listing denotes any white page listing, regardless of form, in addition to the Main Listing. A monthly rate applies for each Additional Listing. Additional Listings may be any of the following:

1. If the Customer is a partnership or a firm, names of partners or members of the firm;
2. If the Customer is a corporation, name of officers of the Corporation;
3. For any business establishment, names of associated or employees of the establishment or other listings as agreed to by the Company.

Additional Listings also may be the bona fide names of firms or corporations, which the Customer owns or controls or is duly authorized to represent, or names under which business are regularly conducted.

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6.3 DIRECTORY LISTINGS (continued)

6.3.2 Non-Published Listings

A. General

Non-Published telephone numbers are not listed in directories or Directory Assistance records available to the general public.

B. Regulations

The Company will enable incoming calls only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the Customer's request to refrain from publishing his/her telephone number in the directory does not create any relationship or obligation, direct or indirect, to any other person than the Customer.

In addition to, and not in limitation of the provisions in Section 2, the Company's liability, if any, for its gross negligence or willful misconduct or the right of the Customer to seek any legal remedy available for the same is not limited by this tariff. In the absence of gross negligence, or willful misconduct with respect to any claim or suit brought by, or other legal remedies available to, the Customer for damages associated with publishing the telephone number of a Non-Published Listing in the directory or disclosing said Listings to any person, the Company's liability, if any, shall not exceed the monthly charges which the Customer may have incurred for that Non-Published Listing for the affected period.

Except as provided above, the Customer indemnifies and holds the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, the publication of the Non-Published Listing or the disclosing of said Listing to any person.

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6.3 DIRECTORY LISTINGS (continued)

6.3.3 Non-Listed Listings

A. General

Non-Listed telephone numbers are not listed in the directories, but are included in Directory Assistance records available to the general public.

B. Regulations

The acceptance by the Company of the Customer's request to refrain from publishing his/her telephone in the directory does not create any relationship or obligation, direct or indirect, to any other person than the Customer.

In addition to, and not in limitation of, the provisions in Section 2, the Company's liability, if any, for its gross negligence or willful misconduct or the right of the Customer to seek any legal remedy available for the same is not limited by this tariff. In the absence of gross negligence or willful misconduct with respect to any claim or suit brought by, or other legal remedies available to the Customer for damages associated with publishing the telephone number of Non-Listed Listing in the directory, the Company's liability, if any, shall not exceed the monthly charges which the Customer may have incurred for that Non-Listed Listing for the affected period.

Except as provided above, the Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of the Non-Listed Listing.

6.3.4 Installation/Change Charge

An Installation/Change Charge is a non-recurring charge applicable to customer-requested changes of a Non-Published or Non-Listed listing. This charge also applies to the installation of a Non-Published or Non-Listed listing after the initial installation of the Customer's local service. Changes to published listings may be subject to an Installation/Change Charge.

6.3.5 Maximum Rates

	Non-Recurring Installation/Change Charge Per Change	Monthly Charge
Main Listing	No Charge	No Charge
Additional Listing		\$3.00
Non-Published Listing	\$16.00	\$3.00
Non-Listed Listing	\$16.00	\$3.00

See the Price List for current rates and charges.

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6.4 LOCAL OPERATOR SERVICE

6.4.1 Types of Operator Services

Operator Services are provided to Customers and Users of the Company's Local and IntraLATA calling services and to users accessing presubscribed public payphones or customer provided stations for operator assisted calls. In addition to charges which would otherwise apply pursuant to other Sections of this Tariff, each operator call will be assessed a charge(s) as set forth in the Price List.

Person-to-Person

Calls completed with the assistance of a Company operator to a particular person, station, department, or PBX extension specified by the calling party. Charges may be billed to the customer's commercial credit card and/or LEC calling card, calling station, called station, or a designated third-party station.

Station-to-Station

Refers to calls other than person-to-person calls billed to either the end user's commercial credit card and/or LEC calling card. Calls may be completed with or without the assistance of a Company operator.

Operator Dialed Charge

The end user places the call without dialing the designation number, although the capability to do it exists. The end user will dial "0" for local calls and long distance calls and then request the operator to dial the called station.

Billed to LEC Calling Card

Refers to calls that are dialed by the Customer, in accordance with standard dialing instructions, and billed to a LEC calling card.

6.4.2 Application of Rates

Local calls may be completed or billed with the live or mechanical assistance by the Company's operator center. Calls may be billed collect to the called party, to an authorized 3rd party number, to the originating line, or to a valid authorized calling card. Local calls may be placed on a station to station basis or to a specified party (see Person to Person), or designated alternate. Usage charges for local operator assisted calls are those usage charges that would normally apply to the calling party's service, if any, and will be equal to or less than those rates charged by the dominant telephone service provider. In addition to usage charges, an operator assistance charge applies to each call. See Price List for current Rates.

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6.5 BUSY VERIFICATION AND INTERRUPT SERVICE

6.5.1 General

Upon request of a calling party, the Company will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will intercept an existing call on the called line if the calling party indicates an emergency and requests interruption.

Busy Verification and Interrupt Service is furnished where and to the extent that facilities permit. The Customer shall identify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

6.5.2 Rate Application

- A. A Verification Charge will apply when: (1) the operator verifies that the line is busy with a call in progress; or (2) The operator verifies that the line is available for incoming calls.
- B. Both a Verification Charge and an Interrupt Charge may apply when the operator verifies that a called number is busy with a call in progress and the Customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupt call. Charges will apply whether or not the called party accepts the interruption.
- C. No charge will apply when the calling party advises that the call is from an official public emergency agency.

6.5.3 Rates and Charges

Maximum Rates

Verification Charge, each request:	\$3.00
Interrupt Charge, each request:	\$3.00

See the Price List for current rates

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6.6 CUSTOMER REQUESTED SERVICE SUSPENSIONS

- 6.6.1 At the request of the Customer the Company will suspend incoming and outgoing service on the Customer's access line for a period of time not to exceed one year. The equipment is left in place and directory listings are continued during the suspension period without change. At the Customer's request the Company will provide the Customer with an intercept recording referring callers to another number.
- 6.6.2 The company will assess a lower monthly rate for Customer Requested Service Suspension as noted below. However, any mileage charges, monthly cable charges or monthly construction charges are still due, without reduction during the period of suspension.

Period of Suspension Charge	
First Month or Partial Month	Regular Monthly Rate - No Reduction
Each Add'l Month - One (1) Year Limit	1/2 Regular Monthly Rate

6.7 CONNECTION CHARGES

6.7.1 Restoral Charge

A restoral charge applies each time a service is reconnected after suspension or termination for nonpayment but before cancellation of the service, as deemed in Section 2 of this Tariff.

6.7.2 Moves, Adds and Changes

The Company alone may make changes in the location of its lines and equipment. When it is found that a move or change of such lines or equipment has been made by others, the Connection Charge for the underlying service will apply as if the work had been done by the Company.

The Customer will be assessed a charge for any move, add or change of a Company service. Move, Add and Change are defined as follows:

Move: The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.

Add: The addition of a vertical service to existing equipment and/or service at one location.

Change: Change - including rearrangement or reclassification - of existing service at the same location.

Changes to a billing name or address will be assessed a non-recurring charge.

See Price List for current Rates and Charges.

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6.8 CHARGES ASSOCIATED WITH PREMISES VISIT

The Customer may ask for an estimate or a firm bid before requesting a Company technician to visit the Customers' premises. When an estimate is provided, the estimate is not binding on the Company and the charge to be billed will be based on the actual time (measured in 1/2 hour increments) and materials charges incurred. When a firm bid is provided at Customer request, the charge to be billed is the amount quoted to the Customer for the work requested. Special Construction charges are identified in Section 2.8 of this Tariff. See Price List for current rates and charges.

6.9 ADDED LABOR CHARGE

6.9.1 Description

In situations where a PrimeXpress or PrimePlex PRI Customer reports a trouble to the Company for clearance and is subsequently informed that no reported trouble has been found in the Company's facilities, the Customer shall be responsible for payment of an Added Labor Charge if the Customer still requests the dispatch of Company personnel to the Customer's site. An Added Labor Charge will be applied as shown below for the period of time from when Company personnel are dispatched to the Customer's premises to when the work is completed.

No charges will apply if the reported trouble is found to be in Company facilities. Failure of Company personnel to detect the reported trouble in Company facilities will result in no charge to the Customer if the reported trouble is discovered in the Company facilities at a later date.

6.9.2 Rate Regulations

Rates are applied in the 6-minute increments. Customers will be charged a minimum charge based on the Minimum Hours shown below. Fractions of 6-minute increments will be rounded up to the next whole 6-minute increment.

Business hours are defined as 8:00 am up to but not including 6:00 pm, Monday through Friday (non-holiday). Non-business hours are defined as 6:00 pm up to but not including 8:00 am, Monday through Friday and all day Saturday and Sunday.

Non-business hour rates will apply to the following holidays: New Year's Day (January 1), Independence Day (July 4), Labor Day, Thanksgiving Day, and Christmas Day (December 25), and on legal holidays when New Year's, Independence, or Christmas Day holidays fall on dates other than January 1, July 4, or December 25 respectively.

Minimum Hours	Maximum Rate
Business Hours: One (1) Hour	\$70.00 per Six (6) Minute Increments
Non-Business Hours - Four (4) Hours	

See Price list for current rates and charges.

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6.10 NON-RECURRING CHARGES

6.10.1 Installation Charge

The Company's Local Exchange Services are subject to a non-recurring Installation Charge on a per-line or per-trunk basis unless otherwise specified.

6.10.2 Service Order Charge

Requests for ordering, connecting, installing, changing or moving of telecommunications services that relate to the Company's local exchange services under this tariff are subject to non-recurring Service Order Charges on a per order basis. Service Order Charges do not apply to disconnection of service.

6.10.3 Line/Trunk Move or Add with Dispatch Charge

Adds and moves to an existing Local Service line or trunk that requires dispatch of Company personnel to a Customer location are subject to non-recurring charges on a per-site, per-hour basis, with a one hour minimum charge per site, beginning from the time when the Company's employee or contractor enters the Customer's location. Charges are rounded to the nearest work hour with a 1 hour minimum.

6.10.4 Feature Change Charge without Dispatch

Feature Change Charges, which do not require dispatch of company personnel to change a feature or group of features, are applied to an existing Local Service line/trunk when the customer requests to add or change a feature. This charge is assessed per-line/per-trunk, and per each occurrence. Feature changes are those that affect the functionality or characteristics of telecommunication services for business lines/trunks.

6.10.5 Multiple Feature Change Charge with Dispatch

Multiple Feature Change Charge, which require dispatch of company personnel to a single site to change a feature or group of features, are applied to an existing line/trunk, on a per-site and per-hour basis, when a customer requests to add or change a feature. This charge is assessed per-line/per-trunk, and per each occurrence. Feature changes are those that affect the functionality or characteristics of telecommunication services for business lines/trunks.

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6.10 NON-RECURRING CHARGES (continued)

6.10.6 Record Order Charge

A Record Order Charge is applied to existing Local Service Customers who initiated a change to their billing records, including but not limited to a suspension of services, change in mailing address of billing party, change in name of billing party, or an addition or change of IntraLATA calling plan services. Changes to such information will be charged a record order charge on a per request basis.

6.10.7 Change Order Charge

A Change Order Charge applies when a Customer requests for a change in its telecommunications services after the initial installation. The Change Order Charge applies on a per change basis.

6.10.8 Expedite Order Charge

An Expedite Order Charge applies when a Customer requests for installation in less than the Company standard of 30 days (from date of order to commencement of service). The Expedite Order Charge applies on a per expedite order basis.

6.10.9 Primary Interexchange Carrier (PIC) Change Charge

A PIC Change Charge is a non-recurring charge. It applies to existing Local Service Customers who request a change in their PIC designation for pre-subscription of IntraLATA service. The charge is applied on a per-line or per-trunk basis. When both the IntraLATA and InterLATA designation is changed at the same time, only one PIC change charge applies.

The PIC Change Charge applies to the following services contained in this tariff: PrimePath Lines and Trunks, Prime Digital Trunks, Integrated Prime Digital Trunks, Integrated PrimePath Lines and Trunks, Integrated PrimePath NBX, PrimePath NBX and PrimeNBX.

See the Price List for current PIC Change Charge¹

¹ Beginning May 1, 2007 and ending June 30, 2014, the PIC Change Charge will be waived for customers where service is available.
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SECTION 7 - END USER NETWORK ACCESS SERVICES

7.1 INTRODUCTION

The Company undertakes to provide end users with network access services as described in this tariff. End User Network Access Service provides a Customer with the ability to connect its terminal equipment, inside wiring, or transmission facilities to the Company's switched network for the origination and reception of telephonic communications, and includes optional features designed to facilitate the use or expand the functionality of communications services. Services may be provided by the use of the Company's own facilities, by resale of services provided by other telephone companies, or by a combination of these methods.

Each End User Network Access Service is provided in the form of a Port (with an integral Terminal Interface) which corresponds to one or more analog, communications channels. End User Network Access services are designed to transmit any electrical signal within the nominal frequency range of 300 to 3000 Hz. Customers may transmit any form of signals, including data transmissions, that are compatible with the transmission parameters of the service, but the Company does not warrant that the services will be suitable for any purpose other than voice communication.

All of the Company's transmission facilities will meet all technical and service standards set by the Commission. At a minimum, connection to the Company's End User Network Access Service provides:

- Dual tone multi frequency signaling capability on the local access line;
- Facsimile and data transmission of at least 2400 bits per second on analog access lines served from the public switched network when the Customer uses modulation demodulation devices rated for such capability;
- Transmission insertion loss (as measured at the interface with the Company's network at the Customer's location and including any losses in central office equipment) that does not exceed 8.5 dB 1000 +/- 20 HERTZ on all local access lines;
- Circuit noise from the network interface at the Customer's premises to and including the central office termination at a level not exceeding 25 dBrnC for individual lines of less than 30,000 feet in length. For lines exceeding 30,000 feet, the measured circuit noise will not exceed 30 dBrnC.

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SECTION 7 - END USER NETWORK ACCESS SERVICES

7.2 ACCESS TO PUBLIC SWITCHED NETWORK SERVICES

End User Network Access Services provide a Customer with one or more voice-grade Port connections to the Company's switched network, each of which enables the Customer to:

- Receive calls from other stations on the public switched telephone network;
- Access the Company's Local Calling Services as specified in Section 9 of this tariff, Directory Assistance Services as specified in the Section 6, intraLATA toll services as specified in Section 9, and unregulated services offered by the Company;
- Access (at no additional charge) the Company's operators and business office for service related assistance; access toll-free telecommunications services such as 800 NPA; and access 9-1-1 service for emergency calling;
- Customers may presubscribe to another provider's interLATA services in order to originate interLATA calls on a 1 + basis or to receive 800 service from such provider, or may access other providers' intraLATA and interLATA services by dialing the provider's Carrier Identification Code. The Customer is solely liable for charges assessed by other providers for their services; and
- Originate calls to the Dual Party Relay Service (DPRS) which enables deaf, hard-of-hearing or speech-impaired persons using Telephone Devices for the Deaf (TDDs) or similar devices to communicate freely with the hearing population not using TDDs and vice versa. The Company does not impose any charge to end users for access to DPRS; however, persons using this service are liable for applicable per-call charges specified in the Company's tariffs. The Company will provide, at cost, a TDD device to each individual who is certified as deaf or severely hearing or speech impaired by a licensed physician, audiologist or qualified state agency.
- End User Network Access services may not be used to originate calls to Community Information Services (i.e., 976 blocking and similar services for which a charge is imposed in addition to the ordinary local usage charge) offered by other licensed Exchange Service providers within the Customer's local calling area.
- End User Network Access services are provided through a Terminal Interface at a Company-designated Point of Connection, or through a standard demarcation point established by another service provider. The Customer is responsible for providing the appropriate transmission facilities, cabling or wiring between the Point of Connection or demarcation point and its premises. Depending upon the service ordered by the Customer, there may be a choice of Terminal Interfaces. In such cases, the Customer is responsible for specifying a Terminal Interface which is compatible with the Customer-provided transmission facilities, cabling, wiring, or terminal equipment.
- Each End User Network Access service corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

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7.3 INTERCONNECTION OF INTERSTATE FACILITIES

Users may interconnect communications facilities that are used in whole or in part for interstate communications to End User Network Access services only to the extent that the User is an "end user" as defined in Section 69.2(m), Title 47, Code of Federal Regulations (1992 edition):

End User means any Customer of interstate or foreign telecommunications service that is not a carrier except that a carrier other than a telephone company shall be deemed to be an "end user" when such carrier uses telecommunications service for administrative purposes and a person or entity that offers telecommunications services exclusively as a reseller shall be deemed to be an "end user" if all resale transmissions offered by such reseller originate on the premises of such reseller.

7.3.1 Points of Connection

- A. Services terminate at a Point of Connection established by the Company. The Point of Connection will ordinarily be located in the same building as the Customer's or User's Premises; however, a Customer may elect to be served by a Point of Connection in a different building, in which case the Customer is responsible for providing or obtaining, at its own expense, the necessary wire or cable to connect its Premises to the Point of Connection. In a multi-tenant building, the Point of Connection will ordinarily be established in a common area of the building such as an equipment room or wire closet. Customers may connect their transmission facilities, cabling, wiring or terminal equipment to the Company's network at the Point of Connection.
- B. The Company will establish a Point of Connection upon request within a building, campus, or other Customer premises located in a Company-served exchange area, if in the Company's opinion it can recoup its up-front capital cost, ongoing operational cost and provide a fair return to shareholders from the revenue stream derived from the new Point of Connection. A Point of Connection may be established at any location where the preceding conditions are not satisfied, subject to the rates, terms, and conditions applicable to Special Construction as specified in this Tariff.

7.4 NETWORK ACCESS LINE SERVICES

The provision of Network Access Line service at the rates, charges, terms and conditions shown is subject to the provision of other sections of this Tariff.

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SECTION 8 - BUSINESS LOCAL SERVICE¹

8.1 DESCRIPTION

Business Local Service provides a Customer with an analog, voice-grade telephonic communications channel that can be used to originate or terminate one call at a time. Business Local Service lines are provided for connection of Customer-provided single-line terminal equipment such as station sets or facsimile machines.

Business Local Service also provides Customers with the option to select Business Trunks, which are designed to handle high traffic volumes associated with connection to Customer-provided Private Branch Exchange (PBX) equipment. The Customer may opt to utilize Business Trunks for outgoing calls only (DOD), incoming to an attendant, incoming calls without utilizing an attendant (DID) or a combination of both inbound and outbound calls. When the Customer elects to utilize Business Trunks for both inbound and outbound calls, they may choose Combo service which allows incoming calls to an attendant only or they can elect to utilize DID/DOD service which allows incoming calls to be terminated directly to an End User behind a PBX or capable Key System. When DID or DID/DOD service is ordered, direct inward dialing (DID) numbers must be purchased from the Company.

Customers utilizing Business Local Service must subscribe to a sufficient number of access lines to handle adequately the volume of traffic offered (received or originated) without interfering with any of the services offered by the Company. The number of access lines required to handle adequately such traffic will be determined by Company measurements. In the event that an inadequate number of lines cause interference, the Company shall have the right to discontinue service without prior notification to the Customer.

Business Local Service is offered as a stand-alone product or in conjunction with an associated InterLATA long distance service offering provided by AT&T (Seamless Link offering).

¹ Business Local Service will no longer be available to new or existing Customers who did not have it on order before July 27, 2004. Existing customers with Business Local Service in effect or on order prior to July 27, 2004 may continue under existing conditions.
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SECTION 8 - BUSINESS LOCAL SERVICE¹

8.2 MONTHLY RECURRING CHARGES

Business Local Service is subject to monthly recurring charges on a per line or per-trunk basis.

8.3 NON-RECURRING CHARGES

Non-recurring Charges apply to various Customer requests on a per order basis. Requests for ordering, connecting, installing, changing or moving of telecommunications services that relate to Business Local Service lines, or trunks. Service Order charges will apply to initial service orders and subsequent orders on a per request basis.

In addition to the standard Service Order Charge, the charges described in Section 6.10 of this Tariff, will apply for applicable work performed by the Company after initial installation.

Maximum Rates		
	MRC	NRC
Per Line	\$72.00	
Per Basic Trunk	\$156.00	
Per DID Trunk	\$246.00	
DID Number Blocks		
Initial 20 Numbers	\$6.00	
Each Add'l 10 Numbers	\$4.00	
Installation Charge		
Per Line		\$50.00
Per Basic Trunk		\$50.00
Per Did		\$50.00
DID Number Blocks		
Initial 20 Numbers		\$40.00
Each Add'l 10 Numbers		\$20.00
Service Order Charge - Per Order		\$80.00
Line Move or Add with Dispatch - Per Hour		\$250.00

¹ Business Local Service will no longer be available to new or existing Customers who did not have it on order before July 27, 2004. Existing customers with Business Local Service in effect or on order prior to July 27, 2004 may continue under existing conditions.
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8.4 FEATURES

Business Local Service is available with the following optional features. Customers may order features individually or as part of a Feature Package, as shown below. Monthly Recurring Charges and Non-Recurring Charges associated with features are applied on a per line basis, and are in addition to any other applicable charges. For feature descriptions refer to Section 6.1 of this Tariff. The following optional features and feature packages may be ordered:

- Call Forward Busy
- Call Forward Don't Answer
- Call Forward Variable
- Call Waiting/Cancel Call Waiting
- Hunting
- Speed Calling (8-Code)
- Three-Way Calling
- Feature Package 1 includes: Call Forward Variable, Three-Way Calling
- Feature Package 2 includes: Call Forward Variable, Three-Way Calling, Call Waiting/Cancel Call Waiting
- Feature Package 3: Call Forward Variable, Three-Way Calling, Call Waiting/Cancel Call Waiting, Speed Calling 8-Code
- Feature Package 4 includes: Call Forward Variable, Three-Way Calling, Call Waiting/Cancel Call Waiting, Speed Calling 8-Code, Voice Mail

Maximum Rates		
	MRC	NRC
Caller ID	\$15.00	\$10.00
Call Forward Busy	\$10.00	\$10.00
Call Forward - Don't Answer	\$8.00	\$10.00
Call Forward Variable	\$9.50	\$10.00
Call Waiting/Cancel Call Waiting	\$15.00	\$10.00
Call Transfer	\$12.00	\$10.00
Hunting	\$10.00	\$10.00
Speed Calling (8-Code)	\$6.00	\$10.00
Three-Way Calling	\$8.00	\$10.00
Feature Package 1	\$17.50	\$10.00
Feature Package 2	\$32.50	\$10.00
Feature Package 3	\$38.50	\$10.00
Feature Package 4	\$62.50	\$10.00

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8.5 LOCAL CALLING SERVICE

Local Calling Service usage is billed on a flat-rate basis and is non-time-of-day sensitive. Local Calling Service calls are billed in 1 second increments, with an initial billing period of 30 seconds per call.

Local Calling Areas for Business Local Service are based on airline mileage between the originating serving wire center and the terminating serving wire center. The method for calculation of airline mileage is shown in Section 2.9.2.

A Business Local Service call that is 47 miles or less will be defined as a local call, except when the call crosses a LATA boundary.

Maximum Rates		
	Initial 30 Seconds	Each Add'l 1 Second
Local Calling	\$0.1000	\$0.0033

8.6 INTRALATA TOLL SERVICE

IntraLATA Toll Service is furnished for telephone communications between telephones in different local calling areas within a LATA in accordance with the regulations and schedules of charges specified in this Tariff. A LATA is an area defined in the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0191.

The toll service charges specified in this Section are in payment for all service furnished between the calling and called telephone, except as otherwise provided. A call that terminates within the same LATA, but outside the local calling area is considered an IntraLATA Toll Service call.

IntraLATA Toll Service usage is billed on a flat-rate basis and is non-time-of-day sensitive. IntraLATA Toll Service calls are billed in one second increments, with an initial billing period of 30 seconds per call.

Maximum Rates		
	Initial 30 Seconds	Each Add'l 1 Second
IntraLATA Toll Service	\$0.1440	\$0.0048

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SECTION 8 - BUSINESS LOCAL SERVICE

8.7 VOLUME DISCOUNTS

Business Local Service includes a usage Volume Discount which automatically applies a 25% discount, not to exceed a total discount of \$5,000 per billing month, per main billed account, to the total monthly eligible Business Local Service usage charges for Customers who bill, in that billing month, a minimum of \$50.00 of eligible usage charges. Eligible usage charges include local and IntraLATA toll usage charges billed to the Customer's Business Local Service main billed account. When eligible Business Local Service usage charges are included in the calculation of a volume discount in an AT&T interstate tariff, the volume discount in the AT&T interstate tariff will apply in lieu of the Volume Discount specified herein. See the Price List for current rates and charges.

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SECTION 9 - PRIMEPLUS INTRALATA TOLL SERVICE

9.1 INTRALATA TOLL SERVICE

9.1.1 Description

PrimePlus IntraLATA Toll Calls terminate in zones within each LATA. Discounts applicable to PrimePlus IntraLATA Toll Service are shown in the Price List. Toll calling plans are marketed under the brand name of PrimePlus and are provided in conjunction with connection to the Company's network via the access lines listed:

- PrimePath Service
- PrimeXpress Network Service
- Prime Digital Trunk Service
- PrimeNBX Service
- PrimePlex PRI Service
- PrimePath NBX Service

9.1.2 Timing of Messages

- A. Unless other wise indicated, all calls are timed in 6 (six) second increments following the first 18 (eighteen) seconds.
- B. For station to station calls, call timing begins when a connection is established between the calling telephone and the called telephone station.
- C. For person to person calls, call timing begins when connection is established between the calling person and the particular person, station or mobile unit specified or an agreed alternate.
- D. Call timing ends when the calling station "hangs up," thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.
- E. Calls originating in one time period and terminating in another will be billed the rates in effect at the beginning of six second increments.
- F. For collect calls, call timing begins when connection is established between the calling person and the particular person, station or mobile unit specified or an agreed alternate.

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SECTION 9 - PRIMEPLUS INTRALATA TOLL SERVICE

9.1 INTRALATA TOLL SERVICE (continued)

9.1.3 Rating of Calls

Rating of PrimePlus IntraLATA Toll Service calls is based on the duration of the call. Call duration is based on regulations found in Section 9.1.2.

IntraLATA rates between points are based on the airline distance between rate centers. In general, each point is designated as a rate center; certain small towns or localities are assigned adjacent rate centers with which they are closely associated for communication purposes or by community of interest.

IntraLATA calling is offered by the Company to business Customers under the retail product name "PrimePlus".

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SECTION 9 - PRIMEPLUS INTRALATA TOLL SERVICE

9.1 INTRALATA TOLL SERVICE (continued)

9.1.4. PrimePlus Usage Discount

Customers who commit to 1, 2, or 3 year term commitments are eligible to receive the discounts shown below on their PrimePlus usage charges. Discounts are calculated based on the term commitment and are applied to the total amount of qualifying revenue in a billing period. Customers whose combined PrimePlus monthly usage exceeds \$100,000.00 will not be eligible for discounts under this plan.

9.1.5. Term Expiration

At the end of the Customer's term commitment, the Customer will convert to month-to-month pricing at tariff rates in effect at that time. For services requiring a one-year term commitment, the Customer will receive one-year term rates at tariff rates in effect at that time unless the Customer notifies the Company in writing thirty (30) days prior to the expiration of the Customer's term plan of their intent to discontinue service.

Customers who discontinue service prior to the end of their term commitment will be assessed an early termination charge equal to their average monthly usage charges times the number of months remaining on their term commitment. The average monthly usage will be determined by calculating the Customer's total PrimePlus usage charges for the first six full months of service and dividing by six. If the Customer has been in service less than six months, the average monthly usage will be determined by calculating the Customer's total usage charges and dividing by the number of months the Customer has been in service.

Customers may discontinue service prior to the end of their term commitment without liability if they migrate to another Company local service offering with a term commitment equal to or greater than their current term commitment.

9.1.6 Rates and Charges

Maximum Rates	
Initial 18 Seconds	Each Add'l 6 Seconds
\$0.0600	\$0.0200

There are no times of day discounts. Usage Discounts and current rates are as specified in the Price List.

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SECTION 10 - PRIMEPATH SERVICE

10.1 DESCRIPTION

PrimePath Business Line Services provide a Customer with one or more analog voice-grade telephonic communications channel that can be used to place or receive one call at a time. Prime Path Business Lines are provided for connection of Customer-provided single-line terminal equipment such as station sets or facsimile machines. PrimePath Business Line Service is offered either as Business Lines, Key Lines or Business Trunk.

Unlimited local usage is included with each line or trunk.

Customers utilizing PrimePath Business Line Services must subscribe to a sufficient number of access lines to handle adequately the volume of traffic offered (received or originated) without interfering with any of the services offered by the Company. The number of access lines required to handle adequately such traffic will be determined by Company measurements. In the event that an inadequate number of lines cause interference, the Company shall have the right to discontinue service without prior notification to the Customer.

10.2 SERVICE CHARGES

Non-recurring Charges apply to various Customer requests on a per order basis. Requests for ordering, connecting, installing, changing or moving of telecommunications services that relate to business lines, key lines, or business trunks. Service Order charges will apply to initial service orders and subsequent orders on a per request basis.

In addition to the standard Service Order Charge, the charges described in Section 6.10 of this Tariff, will apply for applicable work performed by the Company after initial installation.

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SECTION 10 - PRIMEPATH SERVICE

10.3 STANDARD BUSINESS LINE

Standard Business Lines are analog lines with the ability to originate and terminate voice telephone calls.

10.4 STANDARD BUSINESS LINE - KEY LINE

Key Lines are analog lines designed to be used with Customer provided key system equipment. Calling features are not available with Key Lines.

10.5 BUSINESS TRUNKS

Business Trunks are designed to handle high traffic volumes associated with connection to Customer provided Private Branch Exchange (PBX) equipment or capable key system. The Customer may opt to utilize Business Trunks for outgoing calls only (DOD), incoming calls to an attendant (One-way in Local Trunk), incoming calls without utilizing an attendant (DID) or a combination of both incoming calls to an attendant and outgoing calls (Two-way Combo). Direct Inward Dialing (DID) services allows incoming calls to be terminated directly to an End User behind a PBX or capable Key System. When DID service is ordered, direct inward dialing (DID) numbers must be purchased from the Company.

10.6 FEATURES

The following features are available with PrimePath Service, and the descriptions of the features are found in Section 6.1 of this Tariff:

- Call Forward Busy
- Call Forward No Answer
- Call Forward Variable
- Call Transfer
- Call Waiting/Call Waiting Cancel
- Caller ID
- Caller ID With Name
- Distinctive Ring Service
- Remote Access to Call Forwarding
- Remote Call Forwarding
- Speed Calling (8-Code)
- Three Way Calling

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SECTION 10 - PRIMEPATH SERVICE

10.7 PRIMEPATH EASY RATE

PrimePath Easy Rate is a business line package that includes PrimePath business lines with unlimited local usage, Touch Tone, and a set of optional features for a single monthly recurring price. PrimePath Easy Rate is limited to PrimePath analog business lines. This plan is not available on PrimePath Key Lines, PrimePath Trunks, Prime Digital Trunks, PrimeXpress, PrimePlex, PrimeConnect, Integrated Access, AT&T ACCU-Ring, AT&T UltraAvailable Ring, DEF, or any other local service offering.

Customers must meet the following eligibility criteria and adhere to the restrictions in order to qualify for and maintain PrimePath Easy Rate Service:

- Customers must agree to purchase a minimum of 100 PrimePath Easy Rate lines and must sign a PrimePath Easy Rate Certification Form identifying each location and telephone number that will be subscribed to the offer.
- PrimePath Easy Rate lines may all be in one location or may be distributed across multiple locations where this service is available.
- A customer's PrimePath Easy Rate lines can not be ordered or provisioned at the same location (service address) as the same Customer's PrimePath Standard lines, if any.
- A Customer's PrimePath Easy Rate charges can not be billed on the same account as the same Customer's PrimePath Standard lines, if any.
- Customers that commit to a term plan for PrimePath Easy Rate must maintain all lines on the plan for the duration of the term, and are subject to a minimum retention period equal to the term commitment.

Customers with existing PrimePath Standard lines may change those lines to PrimePath Easy Rate and may add or move features as long as all above listed criteria is met. The non-recurring Service Order Charges and any Feature Change Charges (associated with features included in the PrimePath Easy Rate offer) will be waived at the time of the change from PrimePath Standard lines to PrimePath Easy Rate. Future changes will result in the billing of standard non-recurring charges as listed in this Tariff.

Customers are required to pay the monthly recurring charge as specified below whether or not any or all optional features are activated. The monthly recurring line charge includes unlimited local calling, Touch tone service, and the following optional features: Caller ID (number only), Call Waiting, Call Forwarding Busy, Call Forwarding No Answer, Call Forwarding Variable, Remote Access to Call Forwarding, Three-Way Calling, Speed Calling 8, Repeat Dialing, Call Return, Calling blocking and Hunting. Features that are not included in the PrimePath Easy rate offer may be added for the additional standard monthly recurring and/or non-recurring charges as listed in this Tariff. See the Price List for current rates and charges.

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10.8 BUSINESS LOCAL CALLING PACKAGE

Business Local Calling is a business line package that includes PrimePath business lines with unlimited local usage and features for a single monthly recurring price. The lines in the package are limited to PrimePath analog business lines; it is not available on any other local service offering.

Business Local Calling Package includes two line-level options: Unlimited Option A and Unlimited Option B.

Core Components	
Unlimited Option A	Unlimited Option B
Network Access Line	Network Access Line
Unlimited Local Usage	Unlimited Local Usage
Caller ID Number	Caller ID Number
Caller ID Name	Caller ID Name
Three Way Calling	
Call Forwarding	

Optional Components	
Unlimited Option A	Unlimited Option B
Call Forwarding Don't Answer	Call Forwarding Don't Answer
Call Forward Busy Line	Call Forward Busy Line
Hunting	Hunting
Call Waiting	
Speed Calling 8	
Remote Access to Call Forwarding	

Discounted Bolt-On Components	
Unlimited Option A	Unlimited Option B
	Three Way Calling
	Call Forwarding
	Remote Access to Call Forwarding
	Call Waiting
	Speed Calling 8

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10.8 BUSINESS LOCAL CALLING PACKAGE (continued)

Customers must meet the following eligibility requirements and adhere to the limitations in order to qualify for and maintain Business Local Calling Package:

- Customers must sign up for a 1-year, 2-year or 3-year term.
- Additional package lines may be added to the account during the initial term. No new package lines may be added to the account after the expiration of the original term unless a new agreement is established.
- A customer's Business Local Calling Package charges cannot be billed on the same account as the same customer's PrimePath Standard lines, if any.
- Customers must maintain all lines on the plan for the duration of the term.
- The line Option selected is per line, and cannot be changed after the term ends unless a new agreement is established.

Customers with existing PrimePath Standard lines may change those lines to Business Local Calling Package lines and may add or change Optional Components and Discounted Bolt-on Components as long as all above listed criteria are met.

The non-recurring Service Order Charges and any Feature Change Charges associated with features included in the Business Local Calling Package will be waived at the time of the change from PrimePath Standard lines to Business Local Calling Package Rate. Future feature additions or changes will result in the billing of standard non-recurring charges as listed in this Tariff.

Customers are required to pay the monthly recurring charge as specified in the Price List whether or not any or all Optional Components are activated. Other features that are not included in the Business Local Calling Package may be added for the additional standard monthly recurring and/or non-recurring charges as listed in this Tariff. See the Price List for current rates and charges.

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10.9 MAXIMUM RATES AND CHARGES

	MRC	NRC
Service Order Charge - Per Order		\$80.00
Without Dispatch - Per Request		\$60.00
Multiple Feature Change with Dispatch - Per Hour		\$250.00
Line Move or Add with Dispatch - Per Hour		\$250.00
Record Order Charge - Per Request		\$40.00
PIC Change Charge - Per Line, Key Line or Trunk - Per Request		\$20.00
25 Pair Termination Blocks - Per Block		\$130.00
Standard Business Lines	\$65.00	\$50.00
Key Lines	\$65.00	\$50.00
Basic Trunk - Inbound Only - DOD, Combo	\$75.00	\$50.00
DID Trunk	\$150.00	\$50.00
DID Numbers 10 Block		\$10.00
DID Numbers 100 Block		\$10.00
DID Numbers 10 Block - Per Block	\$2.50	
DID Numbers 100 Block	\$10.00	

Unbundled Features	MRC
Call Forward Busy	\$5.00
Call Forward Don't Answer	\$5.00
Call Forward Variable	\$7.00
Call Transfer	\$9.00
Call Waiting/Cancel Call Waiting	\$10.00
Call ID	\$13.75
Call ID with Name	\$18.00
Distinctive Ring Service	\$2.00
Remote Call Forwarding	\$14.50
Speed Calling (8 Code)	\$5.00
Three-Way Calling	\$6.00

	MRC			
	Month-to-Month	1-Year Term	2-Year Term	2-Year Term
Prime Path Easy Rate	\$112.00	\$112.00	\$112.00	\$112.00
Business Local Calling Package - Per Line				
Unlimited Option A		\$125.00	\$125.00	\$125.00
Unlimited Option B		\$120.00	\$120.00	\$120.00

Option B Discounted Bold-on Components Charge Per Feature: \$9.00

See Price List for current rates and charges.

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SECTION 11 - PRIMEXPRESS NETWORK SERVICE

11.1 GENERAL

PrimeXpress Network Service provides dedicated digital connections from an end user's premises to Business Calling service and to services provided by interexchange carriers that have interconnected to the Company's switch. PrimeXpress Network Service is delivered to the customer's premise at DS1 (1.544 Mbps) rate. A PrimeXpress facility may be provided as stand-alone service or provisioned over an existing or new AT&T ACCU-Ring DS3 facility or Ultravailable Ring (UVN) facility. PrimeXpress Network Service is available in one, two or three-year term commitments.

The Customer may opt to utilize PrimeXpress Network Service for outgoing calls only (DOD), incoming calls only (DID) or a combination of both inbound and outbound calls. When the Customer elects to utilize PrimeXpress Network Service for both inbound and outbound calls, they may choose (1) Combo service which allows both incoming calls (to be terminated to an attendant only) and outgoing calls; or they can elect to utilize (2) DID/DOD service which allows both incoming calls (to be terminated directly to an End User behind a PBX or capable Key System) and outgoing calls. When DID or DID/DOD service is ordered, direct inward dialing (DID) numbers must be purchased from the Company.

PrimeXpress Network Service trunks configured for Inbound and Outbound calling functionality that, upon detection by the Company, exceed 90% utilization for inbound calling will be subject to the rates, terms and conditions for the PrimeConnect Option listed below.

11.2 PRIMECONNECT OPTION

Digital PrimeXpress Network Service can be configured to support high volumes of inbound calling. This option will support a maximum of two rate centers per facility or trunk group within the Company-designated service area.

PrimeConnect is intended solely for the purposes of providing local and intraLATA toll calling into or out of the PrimeConnect facility. In the event that local and IntraLATA toll calls placed into or out of the PrimeConnect facility become subject to additional charges imposed by connecting carriers or by regulation, the Company reserves the right to modify the facility rate charges for traffic into or out of the facility upon 30 days written notice to the Customer. The Customer has the option to accept the rate change(s) or terminate the contract without penalty, unless specifically bound to specific commitments associated with capital recovery, special construction, or other issues written into the Customer's contract or agreement with the Company over and above the normal terms and conditions of the contract or agreement.

11.3 FEATURES

The following feature IS available with PrimeXpress Network Service:

Incoming Call Redirect (ICR)

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SECTION 11 - PRIMEXPRESS NETWORK SERVICE

11.4 MAXIMUM RATES AND CHARGES

Trunks (Minimum of 24)

	NRC Installation	MRC		
		1-Year	3-Year	5-Year
PrimeExpress - Basic Connection				
DOD Trunk	\$1500.00	\$900.00	\$855.00	\$810.00
Combo Trunk	\$1500.00	\$900.00	\$855.00	\$810.00
PrimeExpress - Advanced Connection				
DOD Trunk	\$2500.00	\$1750.00	\$1660.00	\$1575.00
Combo Trunk	\$2500.00	\$1750.00	\$1660.00	\$1575.00

	NRC	MRC
PrimeExpress - DID Numbers		
Per Block of 100	\$100.00	\$315.00
Per lock of 20	\$20.00	\$63.00

	NRC Installation	MRC
PrimeConnect Calling Option		
DOD Trunk	\$4400.00	\$4080.00
DID/DOD Trunk	\$4400.00	\$4080.00
Incoming Call Re-Direct Option		
Per T1	\$500.00	\$160.00
Per Change	\$160.00	

- Change Order Charge Per Change: \$2000.00
- Local Usage Rate Plan Per Minute Rate: \$0.04

PrimeExpress Provisioned on AT&T ACCU-Ring¹

	MRC		
	1-Year	3-Year	5-Year
DOD/Combo Trunks - Per DS1 Facility	\$1500.00	\$1475.00	\$1475.00
DID/DOD Trunks - Per DS1 Facility	\$2500.00	\$2485.00	\$1800.00

DID Number Blocks	MRC
First 20	\$7.00
Additional 10	\$4.00

Individual Case Basis Arrangements - The Company may provide rates for PrimeXpress Network Service on an Individual Case Basis (ICB) specified by contract between the Company and the Customer.

¹ Requires and AT&T ACCU-Ring facility and multiplexing
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SECTION 12 - PRIME DIGITAL TRUNK

12.1 DESCRIPTION

Prime Digital trunk (PDT) is a fractional digital switched service that provides trunk connections from an end user's Private Branch Exchange or capable Key System to the Company Switch Port. Prime Digital Trunk is delivered via a DS1 (1.544 Mbps) facility providing up to 23 voice-grade DS0 communications channels. Prime Digital Trunk is available on a 1, 2, or 3 year term commitment.

The Customer may opt to utilize Prime Digital Trunk service for outgoing calls only (DOD), incoming calls only (DID), or a combination of both inbound and outbound calls. When the Customer elects to utilize Prime Digital Trunk for both inbound and outbound calls, they may choose Two-Way service which allows incoming calls to an attendant only or they can elect to utilize DID/DOD service which allows incoming calls to be terminated directly to an end user behind a PBX or capable Key System. When DID or DID/DOD service is ordered, direct inward dialing (DID) numbers must be purchased from the Company.

Per subscribed Rate Center, the Customer is required to subscribe to a sufficient number of trunks or channels so as not to degrade the Company's network below an incoming call completion rate of 99 percent. The call completion rate is based on an average of the busy hours occurring during the Customer's busiest hours during the billing cycle. Once the service has been established, the Company may require the Customer to increase the number of PDT trunks or channels to satisfy the call completion criteria listed above.

12.2 RATE REGULATIONS

The following rate elements apply to Prime Digital Trunk service:

- A. Per Active Channel (PAC) charge - monthly recurring charge applicable to each active DS0 channel. A minimum of 12 PACs must be ordered per PDT facility.
- B. Non-recurring installation charges are applicable for each DS0 channel.

12.3 FEATURES

The following feature is available with Prime Digital Trunk Service:

Incoming Call Redirect (ICR)

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SECTION 12 - PRIME DIGITAL TRUNK

12.4 MAXIMUM RATES AND CHARGES

	NRC Installation ¹	MRC		
		1-Year	2-Year	3-Year
DOD Two-Way Trunks - per DSO Channel	\$100.80	\$69.30	\$68.50	\$67.80
DID, DID/DOD Trunks - per DSO Channel	\$203.40	\$150.30	\$148.60	\$147.00

	NRC Installation ¹	MRC
DID Numbers - Per Block		
Per Block	\$36.00	
Block of 20 Numbers - Per Block		\$5.40

	NRC Installation	MRC
Incoming Call Re-Direct Option - Per T1	\$500.00	\$160.00
Incoming Call Re-Direct Option - Per Change	\$160.00	

- Local Usage Rate Plan Per Minute Rate: \$0.04

See Price List for current rates and charges.

¹ The Installation Charge is waived for new Customers, and for existing Customers who add lines and/or trunks. Customers must maintain service for a minimum of 12 consecutive billing months from the installation date and select the Company as the primary carrier for Local and IntraLATA toll calling, or they will be billed a termination charge equal to the waived installation charge(s).

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SECTION 13 - INTEGRATED PRIME SERVICE

13.1 DESCRIPTION

Integrated Prime Service provides Local Voice Services on a Customer's spare capacity AT&T channelized Static Integrated Network Access (SINA) or Frame Relay T1 or Frame Relay T1 access channels. The SINA or Frame Relay T1 or Frame Relay T1 access arrangement will include Local Prime Services via Integrated PrimePath Lines and Trunks, Integrated PrimePath NBX¹ analog lines and Integrated Prime Digital Trunks.

Integrated PrimePath NBX services will be terminated based on the schedule set forth below:

- Customers with contracts that expired on or before June 3, 2004, will have two (2) years from this date to migrate to a different service, as their service will be terminated on that date;
- Customers with contracts expiring in 2004 or 2005 will have two (2) years from contract expiration to migrate to a different service, as their service will be terminated on that date;
- Customers with contracts expiring in 2006 will have one (1) year from contract expiration to migrate to a different service, as their service will be terminated on that date;
- Customers with contracts expiring in 2007 or beyond must migrate to a different service on or before contract expiration, as their service will be terminated on contract expiration.

Early termination penalties will be waived for Integrated PrimePath NBX customers wishing to terminate their Integrated PrimePath NBX service and migrate to a different service prior to their contract expiration.

¹ The Integrated PrimePath NBX service component is not available, either under this tariff section or through any Company Contract Tariff or contract referencing this tariff section, to new or existing Customers who did not have it on order on or before June 3, 2004. Existing term plan customers with contracts for Integrated PrimePath NBX in effect or on order prior to June 3, 2004 may continue under their existing terms and condition, and may move, add or change stations at their existing locations, but may not add new locations unless otherwise specified in their contracts. Customers with contracts that expired on or before June 3, 2004, will be placed on month-to-month tariff rates as of June 3, 2004, subject to the termination schedule stated below. Customers with contracts that expire after June 3, 2004, will be placed on month-to-month tariff rates upon the expiration of their existing contract, unless otherwise specified in the contract, subject to (and unless otherwise provided in) the termination schedule.

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SECTION 13 - INTEGRATED PRIME SERVICE

13.1 DESCRIPTION (continued)

The service provides direct inward dialing capability as well as outward calling capabilities. Service charges are billed on a monthly basis, and are based on the service area in which the Customer is located. The features and corresponding rates available for use with PrimePath, PrimePath NBX and Prime Digital Trunks are also available for use with Integrated Prime Service. Monthly recurring and non-recurring line charges are as specified in the Price List. There is no minimum channel size requirement for Integrated Prime Service.

Integrated PrimePath services provide a Customer with one or more analog voice-grade telephonic communications channel(s) that can be used to place or receive one call at a time. Integrated PrimePath is provided for connection to Customer-provided single-line terminal equipment such as station sets or facsimile machines. Integrated PrimePath is offered either as business lines, key lines, or business trunks. Customers utilizing Integrated PrimePath services must subscribe to a sufficient number of access lines to handle adequately the volume of traffic offered (received or originated) without interfering with any of the services offered by the Company.

Integrated Prime Digital Trunks (PDT) is a fractional digital switched service that provides trunk connections from an end user's Private Branch Exchange or capable Key System to the Company Switch Port. The Customer may opt to utilize Integrated PDT service for outgoing calls only (DOD), incoming calls only (DID), or a combination of both inbound and outbound calls. When the Customer elects to utilize Integrated PDT for both inbound and outbound calls, they may choose Two-Way service which allows incoming to an attendant only or they can elect to utilize DID/DOD service which allows incoming calls to be terminated directly to an end user behind a PBX or capable Key System. When DID or DID/DOD service is ordered, direct inward dialing (DID) numbers must be purchased from the Company. Per subscribed Rate Center, the Customer is required to subscribe to sufficient number of trunks or channels so as not to degrade the Company's network below an incoming call completion rate of 99 percent. The call completion rate is based on an average of the busy hours occurring during the Customer's busiest hours during the billing cycle. Once the service has been established, the Company may require the Customer to increase the number of Integrated PDT trunks or channels to satisfy the call completion criteria listed above.

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SECTION 13 - INTEGRATED PRIME SERVICE

13.1 DESCRIPTION (continued)

Integrated PrimePath NBX is a central office-based analog communications Centrex service available to Customers who do not wish to own and operate a PBX. Features and functions normally resident in the PBX are resident in the central office switch (DMS and 5ESS), and are subscribed to by the Customer. Rather than purchasing DID/DOD trunks and numbers between the Local Serving Office (LSO) and a PBX, the Customer subscribes to AT&T's CO-based service. The service provides direct inward dialing capability.

Customers subscribing to this service must have AT&T channelized SINA T1 or Frame Relay T1 with spare channels and M24 Multiplexing, and must have CPE Multiplexor equipment that provides voice trunk and/or channel signaling. Channel Bank is not included with Integrated Prime Service.

For Integrated Prime Digital Trunks, the Customer's M24/Channel Bank must provide a T1 interface to the Customer's digital trunk interface in the PBX.

For Integrated PrimePath Trunks, Customer's M24/Channel Bank must provide DS-0 analog connections to an analog trunk card. The Local Network Service interface to the Customer will be the SINA T1 or Frame Relay T1 interface.

For Integrated PrimePath Lines and AT&T Integrated PrimePath NBX analog lines, Customer's M24/Channel Bank must provide individual analog line side interface to each of the Customer's station equipment such as single line telephone sets. The Local Network Service interface to the Customer will be the SINA T1 or Frame Relay T1 interface.

Customers subscribing to this service are required to pay the monthly recurring rates for Integrated Prime Service as specified in the Price List whether or not all implemented, optional, or enhanced features are activated at the time of initial installation of Integrated Prime Service. A non-recurring charge will apply when a Customer elects to activate any implemented or optional feature subsequent to initial installation. Optional features carry an additional monthly recurring charge and an additional initial installation fee.

A Customer may elect to subscribe to Integrated Prime Service optional features at initial installation or subsequent to initial installation, subject to the applicable recurring and additional non-recurring charges.

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13.1 DESCRIPTION (continued)

If the service is terminated in whole or in part by the Customer after initial installation, but prior to the completion of the service period, the Customer shall be liable for the charges applicable for the remaining contract period. The formula for such charges is number of lines times number of months remaining times line rate.

If Customer adds lines after initial installation during the time of the contract and these additional lines consist of less than or equal to 50% of the original order, the additional lines are contracted at the same rate as the initial lines, but the contract termination date shall be the original contracted date.

If a Customer adds lines after installation during the time of the contract and these additional lines in total consist of more than 50% of the original order, then a new contract must be executed with a new termination date and at the current tariffed rate for all lines.

Customers relocating within the same Company metropolitan service area where Integrated Prime Service is available may continue on the same contract, subject to additional installation and service order charges.

Customers extending service beyond the contract period without a new contract will automatically renew on a month-to-month basis at the highest available line, feature and usage rates associated with Integrated Prime Service.

Standard line treatment options for blocking apply to all lines, as well as standard 4-digit dialing plans for internal Integrated Prime Service system calling.

Enhanced features are available for an additional charge as described for PrimePath, PrimePath NBX or Prime Digital Trunks services.

13.2 FEATURES

All Standard, Implemented, Optional and Enhanced features offered for use with PrimePath Service, PrimePath NBX Service, and Prime Digital Trunk are available for use with Integrated Prime Service, and at the rates and charges specified in this Tariff. The descriptions of the features are found in Section 6.1 of this Tariff.

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SECTION 13 - INTEGRATED PRIME SERVICE

13.3 MAXIMUM RATES AND CHARGES

Standard Line: Standard Lines are analog lines with the ability to originate and terminate voice telephone calls.

Key Lines: Key Lines are analog lines designed to be used with Customer provided key system equipment. Calling features are not available with Key Lines.

Business Trunks: Business Trunks are designed to handle high traffic volumes associated with connection to Customer-provided Private Branch Exchange (PBX) equipment.

	NRC/ Installation ¹	MRC		
		1-Year	2-Year	3-Year
Standard Lines - Per Line	\$50.00	\$61.50	\$60.00	\$58.40
Key Lines - Per Line	\$50.00	\$61.50	\$60.00	\$58.40
DOD or Two-Way Basic Trunk	\$50.00	\$74.50	\$72.60	\$69.30
DOD or DID/DOD Basic Trunk	\$50.00	\$157.30	\$153.60	\$148.50
Service Order Charge - Per Order	\$80.00			

	NRC/ Installation	MRC			
		Month-to Month	1 Year	2 Year	3 Year
Analog Lines - Per Line	\$50.00	\$74.10	\$67.40	\$65.70	\$64.00
Service Order Charge - Per Order	\$80.00				
Installation per Line	\$50.00				

Integrated Prime Digital Trunk

	NRC/ Installation ¹	MRC		
		1-Year	2-Year	3-Year
DOD Two-Way Trunks - Per DSO Channel	\$100.80	\$74.50	\$72.60	\$69.30
DOD or DID/DOD Trunk	\$203.40	\$157.30	\$153.60	\$148.50
Service Order Charge - Per Order	\$80.00			

¹ The Installation Charge is waived for new Customers, and for existing Customers who add lines and/or trunks. Customers must maintain service for a minimum of 12 consecutive billing months from the installation date and select the Company as the primary carrier for Local and IntraLATA toll calling, or they will be billed a termination charge equal to the waived installation charge(s).

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SECTION 14 - RESERVED FOR FUTURE USE

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SECTION 15 - RESERVED FOR FUTURE USE

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SECTION 16 - PRIMENBX SERVICE¹

16.1 DESCRIPTION

PrimeNBX is a business access line service providing central office based functionalities in addition to access to the Public Switched Network. PrimeNBX lines are available in analog or digital formats depending on the Customer's premise equipment. PrimeNBX allows intercommunication service on a 4-digit basis in addition to access to and from the exchange network without Customer attendant assistance.

Customers with contracts that expire may continue to use the service on a month-to-month basis at their contract rates, terms and conditions, unless otherwise specified in the contract. Customers with expired contracts may also be able to change, upon notice to the Company, to month-to-month tariff rates, terms and conditions. All Customers with expired contract are subject to the limitations on moves, adds, and changes described above.

PrimeNBX services will be discontinued no later than December March 15, 2014 and are subject to the provisions set forth below:

- There will be no contract renewals for Customers with expired contracts, or who have terminated service.
- Customers must migrate to a different service on, or before the service discontinuance date.

Early termination fees will be waived for PrimeNBX Customers wishing to terminate their PrimeNBX service and migrate to a different service prior to their contract expiration.

PrimeNBX lines are assigned a 7-digit telephone number and are provided with Direct Inward Dialing (DID) + Automatic Identification or Outward Dialing. PrimeNBX lines must be ordered at a minimum of 24 lines digital and 49 lines analog.

Customers may opt to utilize a Carrier Access Port Connection, which enables their Interexchange traffic to be routed between the Company's switch and the Customer's chosen Interexchange carrier via a dedicated DS0 or DS1 circuit. In such cases, the Customer's chosen Interexchange carrier will arrange for a DS0 or DS1 transport facility between its network and the Company's switch. For terminating the dedicated DS1 facility at the Company's switch, the Company will charge the Customer non-recurring and monthly recurring PrimeNBX Port charges.

¹ PrimeNBX term plans are not available, either under this tariff section or through any Company Contract Tariff or contract referencing this tariff section, to new or existing Customers who did not have it on order on or before June 3, 2004. Existing term plan Customers with contracts for PrimeNBX in effect or on order prior to June 3, 2004 may continue under their existing terms and condition, and may move, add or change stations at their existing locations based on availability of existing facilities, but may not add new locations unless otherwise specified in their contracts.

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SECTION 16 - PRIMENBX SERVICE

16.2 FEATURES

The following standard line and system features are included with PrimeNBX at no additional cost where facilities permit. Additional features will be provided on an individual case basis. The descriptions of the features are found in Section 6.1 of this Tariff.

Standard Line Features

- Call Forwarding - Busy
- Call Forwarding - Don't Answer
- Call Forwarding - Don't Answer / Enhanced
- Call Forwarding - Variable
- Call Hold
- Call Park
- Call Pickup
- Call Transfer
- Call Transfer - Enhanced
- Call Waiting
- Call Waiting - Cancel
- Call Waiting - Dial
- Call Waiting - Incoming
- Call Waiting - IntraGroup
- Call Waiting - Originating
- Directed Call Pickup:
- Directed Call Pickup with Barge-in
- Directed Call Pickup without Barge-in
- Distinctive Call Waiting Tones
- Distinctive Ringing
- Line Hunting:
- Circular
- Terminal
- Speed Calling
- Station Message Detail Recording-Direct Output (Basic)
- Three-Way Calling
- Touch Tone (DTMF)

Standard System Features

- Automatic Identified Outward Dialing
- Automatic Route Selection-Basic
- Direct Inward Dialing
- Direct Outward Dialing
- Intercept
- Line Treatments
- Loudspeaker Paging Access
- Station-to-Station Calling

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SECTION 16 - PRIMENBX SERVICE

16.3 MAXIMUM RATES AND CHARGES

Analog Station Lines

	MRC				
	1-Year	2-Year	3-Year	4-Year	5-Year
Non-Blocking - 49-499 Lines	\$60.00	\$60.00	\$60.00	\$55.00	\$55.00
Blocking - 49-499 Lines	\$45.00	\$45.00	\$40.00	\$40.00	\$40.00
Blocking - Over 500 Lines	ICB	ICB	ICB	ICB	ICB

	MRC			
	Month-to-Month	1-Year	2-Year	3-Year
49-499 Lines	\$84.10	\$48.80	\$47.70	\$43.30

Non-Recurring Charge: \$50.00

Digital Station Lines

	MRC				
	1-Year	2-Year	3-Year	4-Year	5-Year
Non-Blocking 1-48 Lines	\$185.00	\$185.00	\$180.00	\$170.00	\$170.00
Non-Blocking 49-499 Lines	\$70.00	\$70.00	\$65.00	\$65.00	\$65.00
Blocking - 1-48 Lines	\$85.00	\$85.00	\$85.00	\$80.00	\$80.00
Blocking - 49-499 Lines	\$55.00	\$55.00	\$50.00	\$50.00	\$50.00
Blocking - Over 500 Lines	ICB	ICB	ICB	ICB	ICB

	MRC			
	Month-to-Month	1-Year	2-Year	3-Year
24-48 Lines	\$112.10	\$81.10	\$79.30	\$69.00
49-499 Lines	\$112.10	\$48.80	\$47.70	\$43.30

Non-Recurring Charge: \$50.00

Effective May 1, 2002, these rates are only available to existing Customers.

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SECTION 17 - PRIMEPATH NBX SERVICE¹

17.1 DESCRIPTION

PrimePath NBX is a central office-based analog communications service over loop-start facilities for a retail end-user. The service provides direct inward dialing capability without the requirement of CPE such as a key system or PBX, as well as outward calling capabilities.

Customers with contracts that expire may continue to use the service on a month-to-month basis at their contract rates, terms and conditions, unless otherwise specified in the contract. Customers with expired contracts may also be able to change, upon notice to the Company, to month-to-month tariff rates, terms and conditions. All Customers with expired contract are subject to the limitations on moves, adds, and changes described above.

PrimePath NBX services will be discontinued no later than March 15, 2014 and are subject to the provisions set forth below:

- There will be no contract renewals for Customers with expired contracts, or who have terminated service.
- Customers must migrate to a different service on, or before the service discontinuance date.

Early termination fees will be waived for PrimePath NBX Customers wishing to terminate their PrimePath NBX service and migrate to a different service prior to their contract expiration.

¹ PrimePath NBX term plans are not available, either under this tariff section or through any Company Contract Tariff or contract referencing this tariff section, to new or existing Customers who did not have it on order on or before June 3, 2004. Existing term plan Customers with contracts for PrimePath NBX in effect or on order prior to June 3, 2004 may continue under their existing terms and conditions, and may move, add or change stations at their existing locations based on availability of existing facilities, but may not add new locations unless otherwise specified in their contracts.
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SECTION 17 - PRIMEPATH NBX SERVICE

17.1 DESCRIPTION (continued)

Service charges are billed on a monthly basis, and are based on the service area in which the Customer is located. Standard, Implemented and Optional features are listed below. Standard features are provisioned on all lines and Implemented features are provisioned on all lines and Implemented features may be chosen on a per line basis at no additional recurring cost. Optional features are available for an additional per-month charge and one-time installation charge. Monthly recurring and non-recurring line and feature charges are shown below. A minimum of 10 PrimePath NBX lines per main Customer location is required. Additional locations of the same Customer within the same locally defined rate center may subscribe to the same PrimePath NBX system with a minimum of 6 PrimePath NBX lines where facilities permit. A PrimePath NBX system is associated with only one invoice. Customers must commit to at least a one-year term commitment; two-year term plans are also available. Customers requiring more than 48 lines per any location may purchase Prime NBX Service where facilities permit and under current tariffs with Prime NBX features and rates.

Customers subscribing to this service are required to pay the monthly rate for service as specified whether or not all implemented features are activated at initial installation. A non-recurring charge will apply when a Customer elects to activate any implemented or optional feature subsequent to initial installation. Optional features carry an additional monthly recurring charge and an additional initial installation fee.

A Customer may elect to subscribe to PrimePath NBX optional features at initial installation or subsequent to initial installation, subject to the applicable recurring and additional non-recurring charges.

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SECTION 17 - PRIMEPATH NBX SERVICE

17.1 DESCRIPTION (continued)

If the service is terminated in whole or in part by the Customer after initial installation, but prior to the completion of the service period, the Customer shall be liable for the remaining contract period. The formula for such charges is number of lines times number of months remaining times line rate.

If Customer adds lines after initial installation during the time of the contract and these additional lines consist of less than or equal to 50% of the original order, the additional lines are contracted at the same rate as the initial lines, but the contract termination date shall be the original contracted date.

If Customer add lines after installation during the time of the contract and these additional lines in total consist of more than 50% of the original order, then a new contract must be executed with a new termination date and at the current tariffed rate for all lines.

Customers relocating within the same Company metropolitan service area where PrimePath NBX is available may continue on the same contract, subject to additional installation and service order charges.

Customers extending service beyond the contract period without a new contract will automatically renew on a month-to-month basis at the highest available line, feature and usage rates associated with PrimePath NBX.

Standard line treatment options for blocking apply to all lines, as well as standard 4-digit dialing plans for internal PrimePath NBX system calling. "Assume dial 9" is NOT available with PrimePath NBX.

Existing PrimePath NBX Customers purchasing additional lines in excess of 48 lines per individual Customer location for all locations may purchase Prime NBX at the same or greater term for all lines subject to availability, tariffs and new service agreement without termination liability under PrimePath NBX. Additional lines subject to Prime NBX installation and service order charges.

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SECTION 17 - PRIMEPATH NBX SERVICE

17.2 FEATURES

Standard Features - The following features are provisioned at no additional charge for all PrimePath NBX service lines. Standard line treatments for blocking apply. The descriptions of the features are found in Section 6.1 of this Tariff.

- Call Hold
- Call Transfer¹
- Direct Inward Dialing
- Direct Outward Dialing
- Distinct Ringing Within Group
- Station Detail Billing (Automatic Identification of Outward Dialing-AIOD)
- Station to Station Dialing
- Three-Way Calling

Implemented Features - The following features are available upon request with the PrimePath NBX service with no additional charge. The descriptions of the features are found in Section 6.1 of this Tariff.

- Call Forward-Busy¹
- Call Forward-No Answer¹
- Call Forward-Variable¹
- Call Pick Up
- Call Waiting/Cancel Call Waiting Line Hunting-Terminal
- Message Waiting Indicator (interrupt dial tone)
- Speed Calling-8

17.3 MAXIMUM RATES AND CHARGES

	NRC
Installation - Per Line	\$25.00
Service Order Charge - Per Order	\$40.00

	NRC		
	Month-to-Month	1-Year Term	2-Year Term
Analog Full Service (10-48)	\$84.10	\$91.00	\$90.00
Analog Blocking Service (10-48)	\$84.10	\$42.00	\$41.50

See the Price List for current rates and charges

¹ Customers utilizing Call Forward-Busy, Call Forward-No Answer, Call Forward-Variable, and Call Transfer will incur any applicable usage charges based on the Customer's location and the terminating location. Usage charges will accrue until the call is ended at the terminating location.

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SECTION 18 - PRIMEPLEX PRI SERVICE

18.1 DESCRIPTION

PrimePlex PRI service is an optional service arrangement for local exchange access based on the Primary Rate Interface (PRI) arrangement of the Integrated Services Digital Network (ISDN). PrimePlex PRI is a high capacity access path for communications providing voice or data transmission over the Company's exchange network. A PrimePlex PRI facility may be provided as stand-alone service or provisioned over an existing or new AT&T ACCU-Ring DS3 or Ultravailable Ring facility.

18.2 EXPLANATION OF TERMS

Circuit Switching

A switching technique in which an entire circuit or, in a digital switch equipped for ISDN, a specific selection of time slots is dedicated to a given call.

PrimePlex Primary Rate Interface (PRI)

PrimePlex PRI is an alternative for individual local exchange access loop services such as Direct Inward Dialing (DID), Direct Outward Dialing (DOD), and business dial tone lines. It can also be used as loop transport for circuit switched data applications. PrimePlex PRI is provisioned on the 1.544 megabits per second (Mbps) bandwidth and uses ISDN architecture of 23 B or bearer channels and 1 D or data channel. It can also be provisioned as 24 B channels when coupled with controlling D facilities on other PRI circuits and backup D facilities. PRI provides the Customer with the capabilities of simultaneous access, transmission, and switching of voice, data, and imaging services via channelized transport. In addition, PrimePlex PRI provides the Customer with the service capabilities and features described herein.

Integrated Services Digital Network

Integrated Services Digital Network (ISDN) describes the end-to-end digital telecommunications network architecture that provides for the simultaneous access, transmission, and switching of voice, data, and imaging services. These functions are provided via channelized transport facilities over a limited number of standard user-network interfaces. The ISDN architecture consists of digital switching systems that connect Primary Rate Interface lines to their serving central office.

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18.2 EXPLANATION OF TERMS (continued)

Network Interfaces

ISDN Primary Rate Interface is comprised of a limited set of standard user-network interfaces. The PRI Customer Premises Equipment (CPE) located at the customer premises must be compatible with the network interface. This network interface is defined as follows:

The network interface is a metallic four-wire telephone loop interface between a switch equipped with ISDN and the Network Termination 2 (NT2). The NT2 is Customer Premises Equipment required for providing physical compatibility in terminating telephone facilities at the customer premises.

PRI Line Group

A PRI Line Group is a group of channels which are designated as one of the following:

- Incoming Business Dial Tone Line Group
- Outgoing Business Dial Tone Line Group
- Two-Way Business Dial Tone Line Group
- Call-by-Call Service Selection Line Group

Only one Call-by-Call line group may be provisioned on a PrimePlex PRI Arrangement. Where available, up to two of the other line group types may be provisioned on a PrimePlex PRI Arrangement. The total number of line groups per PRI Arrangement is limited to four. The capability to assign other than Call-by-Call line groups varies by central offices switch type.

Primary Rate Access Facility

Primary Rate Access Facility provides a high capacity access path at a transmission speed of 1.544 megabits per second (Mbps) for communications between the Customer's premises and the serving central office. Each Primary Rate Access Facility supports one PrimePlex PRI arrangement.

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18.2 EXPLANATION OF TERMS (continued)

Primary Rate Interface Arrangement

PrimePlex PRI Arrangement is a service providing ISDN capabilities between the customer premises and the serving central office. The PRI Arrangement consists of 23 "B" channels and one "D" channel or 24 "B" channels which are defined as follows:

B Channel - The B Channel is a 64 kilobits per second (Kbps) channel used for information transfer between users. The B channel may be used in conjunction with circuit-switched service.

D Channel - The D Channel is a 64 kilobits per second (Kbps) channel that carries signaling and control for the B channels.

Software Defined Lines

Software Defined Lines are lines which are provisioned on the Primary Rate Access Facility by establishing their identity in central office translations. These lines physically ride on the 4-wire ISDN Primary Rate Access Facility.

Simulated Facility Group

A Simulated Facility Group is a software-defined register used to limit the number of simultaneous calls with specific attributes.

18.3 CUSTOMER PREMISE EQUIPMENT (CPE)

The CPE used by the Customers subscribing to PrimePlex PRI must comply with ISDN Primary Rate Interface specifications as designated by the Company.

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SECTION 18 - PRIMEPLEX PRI SERVICE

18.4 SERVICE CAPABILITIES

PrimePlex PRI provides the capability to:

- Transport Customer information in the form of circuit-switched voice or data up to 64 Kbps over any B channel.
- Allow, where available, one D channel to control up to 20 PRI Arrangements. In such cases, a single D channel in one PRI Arrangement handles all the signaling and control requirements of multiple PRI Arrangements to consist of 24 B channels.
- Allow B channels to be allocated for specific services, such as Direct Inward Dialing (DID) and Direct Outward Dialing (DOD), or configure channels to access multiple services on a Call-by-Call basis. All of the preceding services may be accessed on a Call-by-Call Service Selection basis, except two way lines which must be dedicated to specific channels.
- Allow the user to have access to the directory number of the calling party.

18.5 CONDITIONS

This service is offered subject to the following conditions:

- PrimePlex PRI is only available from serving central offices equipped with the necessary facilities to provide PRI service. Feature availability and service capabilities are dependent on the facilities and digital technology providing the service.
- ISDN-compatible terminal equipment is required for operation. It is the Customer's responsibility to power and obtain such equipment.
- PrimePlex PRI service does not preclude Customers from originating or receiving circuit-switched voice calls from inside or outside either their serving central office or their Local Exchange Area. Where facilities are available, Customers will be able to originate and receive circuit-switched data calls outside their serving central office.
- This Tariff does not provide for the transmission of packet data on the B or D channels. Packet data is not offered on the B or D channels.

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SECTION 18 - PRIMEPLEX PRI SERVICE

18.5 CONDITIONS (continued)

- Existing local usage or MTS rates apply to circuit-switched voice and data calls. The Unlimited Usage Package is not available with PrimePlex PRI service.
- All PRI Arrangement configurations must have at least one 23B+D PRI Arrangement for signaling and control functions. A 23B+Backup D PRI Arrangement is required whenever more than 47 B channels are controlled by a single D channel.
- When more than one Company service is accessed over the same PrimePlex PRI Arrangement, Call-by-Call Service Selection may be required.
- Each line group is equipped with one telephone number. Additional numbers may be ordered in blocks of 20 as specified herein.
- Telephone numbers ordered in blocks of 20 and Individual Additional Telephone Numbers ordered from this Tariff may not be delivered on the same Simulated Facility Group or dedicated trunk group.
- The quantity of Individual Additional Telephone Numbers may not exceed the size of the trunk group or Simulated Facility Group to which they are assigned.
- PrimePlex circuit-switched data PRI is intended only for data calls, including video.
- At the Company's discretion, the Company may reconfigure the Customer's service from PrimePlex PRI to PrimeConnect Service if the Customer's PrimePlex PRI usage meets one or more of the following criteria: (1) equals or exceeds 90% utilization for inbound calling, (2) equals or exceeds an average call duration of 10 minutes per call, (3) equals or exceeds CCS loading of 32 CCS, and (4) equals or exceeds 300,000 minutes of use per PRI. The Customer will be charged rates for PrimeConnect Service as shown in the Price List. The Company reserves the right to audit the Customer's PrimePlex PRI usage for the above conditions.

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18.6 FEATURES

The following features are available with PrimePlex PRI Service, and the descriptions of the features are found in Section 6.1 of this Tariff:

- Backup D Channel
- Call-by-Call Service Selection (CBC)
- Calling Party Number (CPN)
- Multiple Facility Signaling Control.
- Original Called Number (OCN)
- 2 B-Channel Transfer on PRI
- Caller ID With Name
- Incoming Call Redirect (ICR)

18.7 APPLICATION OF RATES

Business dial tone line functionality is included in the PrimePlex PRI Service rates and charges. When DID numbers are ordered from the preceding, a DID line connection service charge applies for each B channel dedicated to DID service, or DID-simulated facility group member over which DID numbers are transmitted.

When a Customer converts existing DS1 facilities provided under PrimeXpress Service to Primary Rate Access Facilities, installation charges for the Primary Rate Access Facility are waived. Hunting Service is included in PrimePlex PRI rates.

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18.8 PAYMENT OPTIONS

A PrimePlex PRI Customer may select a one-, two- or three-year term commitment. All PRI services and features at a given premises must be subscribed to the same payment option.

18.9 ADDITIONS TO SERVICE

During the contract period, the Customer may add PRI services at the same monthly rate as specified in the initial contract. The contract period for these additional services will end coterminous with the initial contract.

18.10 CHANGES IN FUTURE CONTRACT RATES

If the monthly rates on a contract are lowered, the Customer may be allowed to cancel the existing contract without penalty, providing the Customer signs up for a new contract of equal or greater monetary value. The Customer will be subject to all terms, conditions, and prices of the new contract.

18.11 RENEWAL OPTIONS

Prior to the expiration of the existing contract period, a Customer may extend the contract for another period without incurring termination liability charges. The new contract period must be for a period of time which is equal to or greater than the length of the original contract. The number of PRI arrangements must be equal to or greater than the number of arrangements contained in the original contract. The contract period effective date will be the date the Customer signs the new contract.

Customers who terminate a term commitment for a stand-alone PrimePlex PRI facility and purchase a PrimePlex PRI facility provisioned on a new or existing AT&T ACCU-Ring facility for a term equal or greater to the time remaining on their current PrimePlex PRI term commitment will not be liable for early termination charges.

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18.12 PRIMEPLEX PRI HIGH VOLUME INBOUND CALLING OPTION: PRIMECONNECT PRI

At the Company's discretion, the Company may reconfigure the Customer's service from PrimePlex PRI to PrimeConnect PRI Service if the Customer's PrimePlex PRI usage meets one or more of the following criteria: 1) supports a maximum of two rate centers per PRI facility or T1 trunk, 23B+1D channel, within the Company designated service area, 2) supports inbound calling only, 3) equals or exceeds an average call duration of 10 minutes per call, 4) equals or exceeds CCS loading of 32 CCS, and 5) equals or exceeds 200,000 minutes of use (MOU), per PRI, per month. The Customer will be charged rates for PrimeConnect PRI Service as specified in the Price List. The Company reserves the right to audit the Customer's PrimePlex PRI usage for the above conditions.

The Customer is required to subscribe to a sufficient number of DS1 trunks at a maximum usage of 400,000 MOU so as to not degrade the Company network below an incoming call completion rate of 99%. The call completion rate is based on an average of the busy hours occurring during the Customer's busiest hours during the billing cycle. Once the service has been established, the Company may require the Customer to increase the number of PrimeConnect PRI trunks to satisfy the call completion criteria listed above.

PrimeConnect PRI Customer Access Requirements

PrimeConnect PRI supports inbound calling only, and does not include outbound calling to Operator Assisted Services, Special Service Codes, Special Access Codes or Carrier Access Codes. The Customer is responsible for securing individual business lines, or other appropriate facilities, to access these services and/or codes, including:

- Conference calls
- Calls to Special Service Codes including 500, 700, 900, 976, N11 (where N = 2-9) or other special service codes that may be created, or
- Calls to "0" and "00"

PrimeConnect PRI is intended solely for the purposes of providing local and IntraLATA non-toll access into a Customer's location. In the event that local and IntraLATA non-toll calls placed into a Customer's location become subject to additional charges imposed by connecting carriers or by regulation, the Company reserves the right to modify the facility rate charges for traffic into the location upon 30 days written notice to the Customer. The Customer has the option to accept the rate change(s) or terminate the contract without penalty, unless specifically bound to specific commitments associated with capital recovery, special construction, or other issues written into the Customer's contract or agreement with the Company over and above the normal terms and conditions of the contract or agreement.

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18.13 MAXIMUM RATES AND CHARGES

PRI Arrangement - Stand-Alone:

	NRC	MRC		
		1-Year	2-Year	3-Year
Initial 23B+D	\$5600.00	\$4200.00	\$4000.00	\$3780.00
Each Add'l 23B+D or 24B without back-up D	\$5600.00	\$4200.00	\$4000.00	\$3780.00
23B+backup D	\$5600.00	\$4200.00	\$4000.00	\$3780.00
OCN	\$500.00	\$300.00	\$300.00	\$300.00
2 B-Channel Transfer Per PRI				
12 simultaneous calls	\$900.00	\$300.00	\$300.00	\$300.00
24 simultaneous calls	\$900.00	\$600.00	\$600.00	\$600.00
36 simultaneous calls	\$900.00	\$900.00	\$900.00	\$900.00

	MRC
DID - Per Channel	\$36.00
DID/DOD - Per Channel	\$18.00

- Non-Recurring (per T1) \$500.00

	NRC Installation	MRC
Incoming Call Re-Direct Option - Per T1	\$500.00	\$160.00
Incoming Call Re-Direct Option - Per Change	\$160.00	

- Local Usage Rate Plan Per Minute Rate: \$0.04

PrimeConnect Calling Option	NRC Installation	MRC
DOD Trunk	\$4400.00	\$4080.00
DID/DOD Trunk	\$4400.00	\$4080.00

See the Price List for current rates and charges.

PRI Arrangement - Provisioned on AT&T ACCU-Ring¹

	NRC	MRC		
		1-Year	2-Year	3-Year
Initial 23B+D		\$3000.00	\$2900.00	\$2500.00
Each Add'l 23B+D or 24B without back-up D		\$3000.00	\$2900.00	\$2500.00
23B+backup D		\$3000.00	\$2900.00	\$2500.00
OCN	\$500.00	\$300.00	\$300.00	\$300.00
2 B-Channel Transfer Per PRI				
12 simultaneous calls	\$900.00	\$300.00	\$300.00	\$300.00
24 simultaneous calls	\$900.00	\$600.00	\$600.00	\$600.00
36 simultaneous calls	\$900.00	\$900.00	\$900.00	\$900.00

¹ Requires an AT&T ACCU-Ring facility and multiplexing.
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SECTION 20 - ALTERNATE ENHANCED REDIRECT SOLUTION (AERS)

20.1 DESCRIPTION

Alternate Enhanced Redirect Solution (AERS) will provide Customers the ability to redirect incoming telephone numbers in the event their primary location is unavailable. AERS also provides the additional capability to redirect incoming traffic to a predefined redirect option within two minutes of completing the control call. Customers will be able to define and control how to route critical calls in the event of an emergency.

AERS provides the capability for the Customer to predefine redirect telephone numbers for each incoming telephone number at their location. Calls can be redirected to any ten-digit North America Number Plan (NANP) telephone including toll-free numbers. The Customer controls when to invoke and when to restore AERS via a telephone number or control activation number. However, the Customer cannot revise the predefined redirect options without a service order.

The Customer can create up to nine options including eight redirect options for each Customer Group. A Customer Group is a list of incoming telephone numbers and the Customer can have up to 20 Customer Groups per Customer location dependent on the total number of telephone numbers being redirected.

When a redirect option is invoked, all incoming telephone numbers within the Customer Group will be redirected to their respective numbers. Customers must use service orders to update Customer Group telephone numbers or redirect options within the Customer Group.

The location that receives the redirected calls must have sufficient lines and associated facilities to handle the estimated or actual number of calls without interfering with the exchange or toll service. In the event that there is interference with exchange or toll service, the Company reserves the right to disconnect any redirect option immediately.

The Customer controlled redirect option is available for business lines and trunks as well as incoming telephone numbers to a PBX or other CPE.

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SECTION 20 - ALTERNATE ENHANCED REDIRECT SOLUTION (AERS)

20.1 DESCRIPTION

AERS calls must be redirected to a Customer designated location or telephone number, an Interexchange carrier's point of presence, a voice mail system, an announcement, or an auto attendant system. A redirected telephone number cannot be used to trigger a call to be redirected to another redirecting telephone number.

It is the responsibility of the Customer to obtain, when appropriate, any necessary permission of the party to whom the calls will be redirected. The Company assumes no liability to the Customer for the redirecting of calls.

AERS is not to be used by Customers to avoid toll charges. If a Customer is using this service to avoid such charges, the Company reserves the right to disconnect the service immediately and bill all appropriate toll charges.

Charges for the call between Customer numbers equipped with redirection and the number to which the calls are redirected are the responsibility of the Customer. The Customer will be billed on a usage per call/minutes of use (MOU) basis or flat rates based on MOU.

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SECTION 20 - ALTERNATE ENHANCED REDIRECT SOLUTION (AERS)

20.2 LIMITATIONS

AERS supports redirection of incoming call traffic only. It does not provide an alternate means for outbound calling in the event there is a failure in the local loop. In addition, AERS will not protect against failures in the local serving office.

Due to technical limitations, AERS cannot redirect calls that are placed within internal company private network.

Example: An AERS Customer whose Incoming Telephone Numbers (ITNs) are part of a private network could have calls from outside parties sent to the Redirected Telephone Number (RTN) for that ITN, but calls from other stations on the Customer's private network (i.e. and employee in another office) would continue to be completed to the ITN.

Calls to ITNs that have been subscribed to a Terminating Switched Access Arrangement or Access Value arrangement cannot be redirected under AERS. Additionally, AERS may not be able to redirect calls in cases where the ITN is subject to authorization/account codes, Toll Deny, or similar dialing limitations for the origination of calls.

Each AERS Customer Group must be maintained for a minimum of twelve (12) full months of billing. In the event that an AERS Customer Group is terminated for any reason before completing a full twelve (12) months of billing, a Disconnect Charge as stated in the Price List, shall be applied for each such terminated Customer Group.

20.3 MAXIMUM RATES AND CHARGES

	NRC	MRC
Customer Group Option	\$270.00	
Customer Group Option - Per 10 Telephone Numbers		\$63.00
Customer Group Option - Per Telephone Number over 10		\$6.30
Customer Group - Per Telephone Number	\$16.00	
Control Numbers - Per Control Number (minimum of 2)	\$50.00	\$25.00
Redirect Option, Customer Groups 3-9, Per Option in the Customer Group		\$150.00
Redirect Change	\$100.00	
Change Other	\$100.00	
Change Pin Code	\$100.00	
Customer Group Change - Per Telephone Number	\$100.00	
Disconnect	\$2000.00	

See the Price List for current rates and charges.

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SECTION 21 - PRIMELINK SERVICE

21.1 DESCRIPTION

PrimeLink is an optional feature package available to business Customers of PrimePath, PrimeXpress, and PrimeNBX network access services. Non-recurring and monthly recurring charges for PrimeLink are applied on a per line or per trunk basis and are in addition to any applicable charges associated with network access services.

PrimeLink requires all Customer locations to be connected to the same Company switch. All Customer locations must be affiliated with each other under the same corporate PrimeLink flat rate feature charges. The Customer must subscribe to PrimeLink on all network access lines used for voice communications at each Customer location.

PrimeLink service is offered subject to the availability of required Company facilities and compatibility with Customer-Provided Equipment (CPE). Use of the PrimeLink features may result in the loss of ANI (Automatic Number Identification entity and the Customer is responsible for the applicable) or CPN (Calling Party Number) information associated with the originating caller.

PrimeLink provides the following services:

PrimeLink Abbreviated Digit Dialing -- This allows abbreviated digit dialing between stations in different Customer locations, where all locations are part of the same wholly owned enterprise and are served by the same Company switch. Number of digits required for PrimeLink Abbreviated Digit Dialing is dependent upon the type of CPE.

PrimeLink Transfer -- This allows users to transfer calls between stations in different Customer locations, where all locations are part of the same wholly owned enterprise and are served by the same Company switch. Availability of this feature is dependent upon the type of CPE.

PrimeLink 3-Way Calling -- This allows users to initiate three-way calls with one outside party and one party at another Customer location, where both Customer locations are part of the same wholly owned enterprise and are served by the same Company switch. Availability of this feature is dependent upon the type of CPE.

21.2 MAXIMUM RATES AND CHARGES

	NRC	MRC
PrimeXpress - Per T1	\$250.00	\$125.00
PrimeNBX - Per Line	\$5.00	\$2.50
PrimePath - Per Business Line	\$5.00	\$2.50
PrimePath - Per Business Trunk	\$5.00	\$5.00

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6. SUPPLEMENTAL SERVICES
- 6.1 OPERATOR SERVICES RATES AND CHARGES

Local exchange and IntraLATA calls may be placed on an Operator Assisted basis. Usage charges for Operator Handled local calls are the same as those set forth in preceding sections.

In addition to the usage charges identified above, the following operator-assisted charges will apply:

Type of Call	Rate Per Call
Person-to-Person	\$3.50
Station-to-Station	\$1.30
Operator Dialed Charge	\$1.50
Billed to LEC Calling Card	\$0.50

6.2 DIRECTORY ASSISTANCE RATES AND CHARGES

Rate Element	Unit	Rate Per Call
Directory Assistance	Per Two Numbers Required	\$0.85

A credit will be given for calls to Directory Assistance when: (1) the Customer experiences poor transmission or is cut-off during the call; or (2) the Customer is given an incorrect telephone number, or the Customer inadvertently misdials an incorrect Directory Assistance NPA; or

To receive a credit, the customer must notify the Company operator or Business Office of the problem experienced.

6.3 DIRECTORY LISTINGS RATES AND CHARGES

	NRC/Installation Change Charge - Per Change	MRC
Additional Listing		\$1.50
Non-Published Listing	\$8.00	\$1.50
Non-Listed Listing	\$8.00	\$1.50

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6. SUPPLEMENTAL SERVICES (continued)

6.4 BUSY LINE VERIFY AND LINE INTERRUPTION SERVICE RATES AND CHARGES

	Rate
Verification Charge - Per Request	\$1.50
Interrupt Charge - Per Request	\$1.50

6.5 MAINTENANCE RATES AND CHARGES

The minimum charge for a Maintenance Visit Charge is one-half hour.

For purposes of this Section, Basic Time refers to the period when services are performed by the Company on business days during regularly scheduled work hours. Overtime refers to the period when services are performed by the Company on business days, but outside of regularly scheduled work hours. Premium Time refers to the period when services are performed by the Company on non-business days, such as weekends and Company holidays.

Minimum Business Hours: 1 Hour
Minimum Non-Business Hours: 4 Hours

Maintenance Visit Charge - Premium

	Rate Basic		
	Business	Basic	Overtime
Per Premises Visit, Per Hour	\$75.00	\$100.00	\$150.00

Added Labor Charge: \$30.00 per 6-minute increment

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8. BUSINESS LOCAL SERVICE RATES AND CHARGES

8.1 NON-RECURRING AND MONTHLY RECURRING

	MRC	NRC
Per Line	\$32.75	
Per Basic Trunk	\$78.00	
Per DID Trunk	\$123.00	
DID Number Blocks		
Initial 20 Numbers	\$3.00	
Each Add'l 10 Numbers	\$2.00	
Installation Charge		
Per Line		\$25.00
Per Basic Trunk		\$25.00
Per Did		\$25.00
DID Number Blocks		
Initial 20 Numbers		\$20.00
Each Add'l 10 Numbers		\$10.00
Service Order Charge - Per Order		\$40.00
Line Move or Add with Dispatch - Per Hour		\$125.00

8.2 FEATURES

	MRC	NRC
Caller ID	\$7.50	\$0.00
Call Forward Busy	\$5.00	\$0.00
Call Forward - Don't Answer	\$4.00	\$0.00
Call Forward Variable	\$4.75	\$0.00
Call Waiting/Cancel Call Waiting	\$7.50	\$0.00
Call Transfer	\$6.00	\$0.00
Hunting	\$0.00	\$0.00
Speed Calling (8-Code)	\$3.00	\$0.00
Speed Calling (30 Code)	\$4.50	\$0.00
Three-Way Calling	\$4.00	\$0.00
Feature Package 1	\$8.75	\$0.00
Feature Package 2	\$16.25	\$0.00
Feature Package 3	\$19.25	\$0.00
Feature Package 4	\$31.25	\$0.00

8.3 LOCAL CALLING SERVICE

	Initial 30 Seconds	Each Add'l 1 Second
Local Calling	\$0.0000	\$0.0000

8.4 INTRALATE TOLL SERVICE

	Initial 30 Seconds	Each Add'l 1 Second
IntraLATA Toll Calling	\$0.0720	\$0.0024

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9. PRIMEPLUS INTRALATA TOLL SERVICE RATES AND CHARGES

9.1 USAGE CHARGES

PrimePlus IntraLATA Toll Calls terminate in zones within each LATA. PrimePlus IntraLATA Toll Calls are billed on an 18-second minimum and 6-second incremental basis. Discounts applicable to PrimePlus IntraLATA Toll Service are shown below.

Initial 18 Seconds	Each Add'l 6 Seconds
\$0.030	\$0.010

9.2 USAGE DISCOUNTS

Customers who commit to 1, 2, or 3-year term commitments are eligible to receive the discounts shown below on their PrimePlus usage charges. Discounts are calculated based on the term commitment and are applied to the total amount of qualifying revenue in a billing period.

At the end of the Customer's term commitment, the Customer will convert to month-to-month pricing at tariff rates in effect at that time. For services requiring a one-year term commitment, the Customer will receive one-year term rates at tariff rates in effect at that time unless the Customer notifies the Company in writing thirty (30) days prior to the expiration of the Customer's term plan of their intent to discontinue service.

Customers who discontinue service prior to the end of their term commitment will be assessed an early termination charge equal to their average monthly usage charges times the number of months remaining on their term commitment. The average monthly usage will be determined by calculating the Customer's PrimePlus usage charges for the first six full months of service and dividing by six. If the Customer has been in service less than six months, the average monthly usage will be determined by calculating the Customer's total usage charges and dividing by the number of months the Customer has been in service. Customers may discontinue service prior to the end of their term commitment without liability if they migrate to another Company local service offering with a term commitment equal to or greater than their current term commitment. Customers whose PrimePlus monthly usage exceeds \$100,000.00 will not be eligible for discounts under this plan.

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9. PRIMEPLUS INTRALATA TOLL SERVICE RATES AND CHARGES (continued)

9.2 USAGE DISCOUNTS

The following discount rates apply to Customer usage under term commitments established before May 1, 2011. The discount rate is only available until the Customer moves, makes a change to their service, or re-negotiates their term agreement and/or contract.

Billed Usage	% Discount		
	1 Year	2 Year	3 Year
\$0 - \$100,000	8%	10%	12%
\$100,000 +	0%	0%	0%

The following discount rates apply to Customer usage under term commitments established on or after May 1, 2011. These discount rates also apply to Customers who established a term commitment before May 1, 2011, but who have moved or made a change to their service, or have re-negotiated their prior term agreement and/or contract on or after May 1, 2011.

Billed Usage	% Discount		
	1 Year	2 Year	3 Year
\$0 - \$100,000	0%	2%	4%
\$100,000 +	0%	0%	0%

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10. PRIMEPATH SERVICE RATES AND CHARGES

10.1 MISCELLANEOUS CHARGES

	MRC	NRC
Service Order Charge - Per Order		\$40.00
Feature Change without Dispatch - Per Required		\$30.00
Multiple Feature Change with Dispatch - Per Hour		\$125.00
Line Move or Add with Dispatch - Per Hour		\$125.00
Record Order Charge - Per Request		\$20.00
PIC Change Charge ¹ - Per Line, Key Line or Trunk - Per Request		\$10.00
25 Pair Termination Blocks - Per Block		\$65.00
DID Numbers - initial Block of 20	\$2.70	
DID Numbers - each add'l block of 10	\$1.35	
Installation - Per Line	\$25.00	

10.2 FEATURES

Unbundled Features	MRC - Per Line
Call Forward Busy	\$4.50
Call Forward Don't Answer	\$3.50
Call Forward Variable	\$4.25
Call Transfer	\$5.50
Call Waiting/Cancel Call Waiting	\$6.75
Call ID	\$6.75
Call ID with Name	\$9.00
Distinctive Ring Service	\$1.00
Remote Call Forwarding	\$14.50
Speed Calling	\$2.75
Three-Way Calling	\$3.50

¹ PIC Change Charge Applies to the following services: (1) PrimePath Lines and Trunks; (2) Prime Digital Trunks; (3) Integrated PrimePath lines and Trunks; (4) PrimeNBX; (5) Integrated Prime Digital Trunks; (6) Integrated PrimePath NBX; (7) PrimePath Line on INCS; (8) Prime Digital Trunks on INCX; and (8) PrimePath NBX.
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10. PRIMEPATH SERVICE RATES AND CHARGES

10.3 BUSINESS LINES RATES AND CHARGES

10.3.1 Standard Lines

	NRC ¹	MRC ²
Lines subscribed to prior to July 10, 1999	\$25.00	\$32.96
Lines subscribed to on or after July 10, 1999 and before December 23, 1999.	\$25.00	\$37.25
Lines subscribed to on or after December 23, 1999 and before November 24, 2003.	\$25.00	\$36.10

	NRC ¹	MRC ²			
		Month-to-Month	1 Year	2 Year	3 Year
Lines subscribed to on or after November 24, 2003 and before May 1, 2011	\$25.00	\$37.60	\$34.65	\$33.90	\$33.15
Lines subscribed to on or after May 1, 2011.	\$25.00	\$37.60	\$36.45	\$36.35	\$36.25
Lines subscribed to prior to May 1, 2011 where on or after May 1, 2011 the customer has moved, made a change to their service, or re-negotiated their prior term agreement/contract	\$25.00	\$37.60	\$36.45	\$36.35	\$36.25

¹ The Installation Charge is waived for new Customers, and for existing Customers who add lines and/or trunks. Customers must maintain service for a minimum of 12 consecutive billing months from the installation date and select the Company as the primary carrier for Local and IntraLATA toll calling, or they will be billed a termination charge equal to the waived installation charge(s).

² The monthly recurring rates are only available on those lines until the Customer moves, makes a change to their service, or re-negotiates their term agreements and/or contract.

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10. PRIMEPATH SERVICE RATES AND CHARGES (continued)

10.3 BUSINESS LINES RATES AND CHARGES (continued)

10.3.2 Key Lines

	NRC ¹	MRC ²
Lines subscribed to prior to July 10, 1999	\$25.00	\$32.96
Lines subscribed to on or after July 10, 1999 and before December 23, 1999.	\$25.00	\$37.25
Lines subscribed to on or after December 23, 1999 and before November 24, 2003.	\$25.00	\$36.10

	NRC ¹	MRC ²			
		Month-to-Month	1 Year	2 Year	3 Year
Lines subscribed to on or after November 24, 2003 and before May 1, 2011	\$25.00	\$37.60	\$34.65	\$33.90	\$33.15
Lines subscribed to on or after May 1, 2011.	\$25.00	\$37.60	\$36.45	\$36.35	\$36.25
Lines subscribed to prior to May 1, 2011 where on or after May 1, 2011 the customer has moved, made a change to their service, or re-negotiated their prior term agreement/contract	\$25.00	\$37.60	\$36.45	\$36.35	\$36.25

¹ The Installation Charge is waived for new Customers, and for existing Customers who add lines and/or trunks. Customers must maintain service for a minimum of 12 consecutive billing months from the installation date and select the Company as the primary carrier for Local and IntraLATA toll calling, or they will be billed a termination charge equal to the waived installation charge(s).

² The monthly recurring rates are only available on those lines until the Customer moves, makes a change to their service, or re-negotiates their term agreements and/or contract.

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10. PRIMEPATH SERVICE RATES AND CHARGES (continued)

10.4 BUSINESS TRUNKS RATES AND CHARGES (continued)

10.4.1 Basic Trunk (Inbound Only, DOD, Combo)

	NRC ¹	MRC ²
Trunks subscribed to prior to July 10, 1999	\$25.00	\$37.57
Trunks subscribed to on or after July 10, 1999 and before November 24, 2003.	\$25.00	\$42.40

	NRC ¹	MRC ²			
		Month-to-Month	1 Year	2 Year	3 Year
Trunks subscribed to on or after November 24, 2003.	\$25.00	\$44.05	\$42.25	\$41.30	\$39.65
Trunks subscribed to prior to November 24, 2003 where on or after November 24, 2003 the customer has moved, made a change to their service, or re-negotiated their prior term agreement/contract	\$25.00	\$44.05	\$42.25	\$41.30	\$39.65

¹ The Installation Charge is waived for new Customers, and for existing Customers who add lines and/or trunks. Customers must maintain service for a minimum of 12 consecutive billing months from the installation date and select the Company as the primary carrier for Local and IntraLATA toll calling, or they will be billed a termination charge equal to the waived installation charge(s).

² The monthly recurring rates are only available on those lines until the Customer moves, makes a change to their service, or re-negotiates their term agreements and/or contract.

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10. PRIMEPATH SERVICE RATES AND CHARGES (continued)

10.4 BUSINESS TRUNKS RATES AND CHARGES (continued)

10.4.2 DID Trunk

	NRC ¹	MRC ²
Trunks subscribed to prior to July 10, 1999	\$25.00	\$77.65
Trunks subscribed to on or after July 10, 1999 and before November 24, 2003.	\$25.00	\$82.90

	NRC ¹	MRC ²			
		Month-to-Month	1 Year	2 Year	3 Year
Trunks subscribed to on or after November 24, 2003.	\$25.00	\$87.25	\$83.65	\$81.80	\$80.00
Trunks subscribed to prior to November 24, 2003 where on or after November 24, 2003 the customer has moved, made a change to their service, or re-negotiated their prior term agreement/contract	\$25.00	\$87.25	\$83.65	\$81.80	\$80.00

10.5 ANALOG SERVICE

	MRC		
	Month-to-Month	1-Year Term	2-Year Term
10-48	42.05	\$38.70	\$37.85

10.6 PRIMEPATH EASYRATE AND BUSINESS LOCAL CALLING PACKAGE RATES AND CHARGES

	MRC			
	Month-to-Month	1-Year Term	2-Year Term	3-Year Term
Prime Path Easy Rate	\$56.00	\$55.75	\$55.50	\$55.00
Business Local Calling Package - Per Line				
Unlimited Option A		\$59.00	\$48.00	\$45.00
Unlimited Option B		\$57.00	\$46.00	\$43.00

Option B Discounted Bolt-on Components: \$3.00 per feature

¹ The Installation Charge is waived for new Customers, and for existing Customers who add lines and/or trunks. Customers must maintain service for a minimum of 12 consecutive billing months from the installation date and select the Company as the primary carrier for Local and IntraLATA toll calling, or they will be billed a termination charge equal to the waived installation charge(s).

² The monthly recurring rates are only available on those lines until the Customer moves, makes a change to their service, or re-negotiates their term agreements and/or contract.

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11. PRIMEXPRESS NETWORK SERVICE

11.1 PRIEMXPRESS STAND ALONE

11.1.1 STANDARD RATES AND CHARGES

	NRC/ Installation	MRC ¹
Trunks subscribed to prior to July 1, 1998		
Order Change - per Order	\$100.00	
DOD/Combo Trunks - per DS1 Facility	\$1500.00	\$900.00
DOD/Combo Trunks - Per DS1 Facility	\$1500.00	\$900.00

	NRC/ Installation	MRC ¹		
		1-Year	3-Year	5-Year
Trunks subscribed to on or after July 1, 1998 and before July 10, 1999.				
Order Change - per Order	\$100.00			
DOD/Combo Trunks - per DS1 Facility	\$1500.00	\$900.00	\$855.00	\$810.00
DID/DOD Combo Trunks - Per DS1 Facility	\$2500.00	\$1750.00	\$1660.00	\$1575.00

	NRC/ Installation	MRC			
		1-Year	2-Year	3-Year	5-Year ³
Trunks subscribed to on or after July 10, 1999 and before December 23, 1999					
Order Change - per Order	\$100.00				
DOD/Combo Trunks - per DS1 Facility	\$1500.00	\$865.00	\$850.00	\$830.00	\$810.00
DID/DOD Combo Trunks - Per DS1 Facility	\$2500.00	\$1260.00	\$1235.00	\$1185.00	\$1575.00

¹ The Installation Charge is waived for new Customers, and for existing Customers who add lines and/or trunks. Customers must maintain service for a minimum of 12 consecutive billing months from the installation date and select the Company as the primary carrier for Local and IntraLATA toll calling, or they will be billed a termination charge equal to the waived installation charge(s).

² The monthly recurring rates are only available on those lines until the Customer moves, makes a change to their service, or re-negotiates their term agreements and/or contract.

³ Five (5) Year term pricing is only available to current five (5) year term PrimeXpress Customers as of July 10, 1999.

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11. PRIMEXPRESS NETWORK SERVICE (continued)

11.1 PRIEMXPRESS STAND ALONE (continued)

11.1.1 STANDARD RATES AND CHARGES (continued)

	NRC/ Installation	MRC			
		1-Year	2-Year	3-Year	5-Year
Trunks subscribed to on or after December 23, 1999 and before November 24, 2003					
Order Change - Per Order	\$100.00				
DOD/Combo Trunks - Per DS1 Facility	\$1500.00	\$865.00	\$850.00	\$815.00	\$810.00
DID/DOD Combo Trunks - Per DS1 Facility	\$2500.00	\$1260.00	\$1235.00	\$970.00	\$1575.00
Trunks subscribed to on or after November 24, 2003 and before December 28, 2011.					
Order Change - per Order	\$100.00				
DOD/Combo Trunks - Per DS1 Facility	\$1500.00	\$845.00	\$695.00	\$660.00	
DID/DOD Combo Trunks - Per DS1 Facility	\$2500.00	\$895.00	\$695.00	\$660.00	
Trunks subscribed to on or after December 28, 2011					
Order Change - per Order	\$100.00				
DOD/Combo Trunks - Per DS1 Facility	\$1500.00	\$900.00	\$855.00	\$810.00	
DID/DOD Combo Trunks - Per DS1 Facility	\$2500.00	\$1074.00	\$1074.00	\$1074.00	
Trunks subscribed to prior to December 28, 2011 where on or after December 28, 2011 the customer has moved, made a change to their service, or renegotiated their prior term agreement/contract					
Order Change - per Order	\$100.00				
DOD/Combo Trunks - Per DS1 Facility	\$1500.00	\$900.00	\$855.00	\$810.00	
DID/DOD Combo Trunks - Per DS1 Facility	\$2500.00	\$1074.00	\$1074.00	\$1074.00	

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11. PRIMEXPRESS NETWORK SERVICE (continued)

11.1 PRIEMXPRESS STAND ALONE (continued)

11.1.2 HIGH VOLUME CALLING OPTION - PRIME CONNECT RATES AND CHARGES

	NRC	MRC ¹
Trunks subscribed to prior to July 10, 1998		
Per DS1 Facility	\$2500.00	\$1750.00
Trunks subscribed to on or after July 1, 1998 and before September 15, 2003		
Per DS1 Facility	\$1500.00	\$2200.00

	NRC	MRC ¹			
		Month-to-Month	1 Year	2 Year	3 Year
Trunks subscribed to on or after September 15, 2003 and before December 28, 2011					
Per DS1 Facility	\$1500.00	\$2200.00	\$970.00	\$770.00	\$735.00
Trunks subscribed to on or after December 28, 2011					
Per DS1 Facility	\$1500.00	\$2640.00	\$1149.00	\$1149.00	\$1149.00
Trunks subscribed to prior to December 28, 2011 where on or after December 28, 2011 the customer has moved, made a change to their service, or re-negotiated their prior term agreement/contract					
Per DS1 Facility	\$1500.00	\$2640.00	\$1149.00	\$1149.00	\$1149.00

¹ The monthly recurring rates are only available on those lines until the Customer moves, makes a change to their service, or re-negotiates their term agreements and/or contract.
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11. PRIMEXPRESS NETWORK SERVICE (continued)

11.1 PRIEMXPRESS STAND ALONE (continued)

11.1.3 INCOMING CALL REDIRECT OPTION RATES AND CHARGES

	NRC/ Installation	MRC ¹
Incoming Call Re-Direct Option - Per T1	\$250.00	\$80.00
Incoming Call Re-Direct Option - Per Change	\$80.00	

• Local Usage Rate Plan Per Minute Rate: \$0.02

11.2 PRIEMXPRESS PROVISIONED ON AT&T ACCU-RING²

11.2.1 STANDARD RATES AND CHARGES

	MRC ¹		
	1-Year	2-Year	3-Year
Trunks subscribed to prior to November 24, 2003			
DOD/Combo Trunks - Per DS1 Facility	\$610.00	\$595.00	\$595.00
DID/DOD Combo Trunks - Per DS1 Facility	\$1005.00	\$980.00	\$750.00
Trunks subscribed to on or after November 24, 2003 and before December 28, 2011			
DOD/Combo Trunks - Per DS1 Facility	\$590.00	\$440.00	\$440.00
DID/DOD Combo Trunks - Per DS1 Facility	\$640.00	\$440.00	\$440.00
Trunks subscribed to on or after December 28, 2011			
DOD/Combo Trunks - Per DS1 Facility	\$765.00	\$765.00	\$765.00
DID/DOD Combo Trunks - Per DS1 Facility	\$765.00	\$765.00	\$765.00
Trunks subscribed to prior to December 28, 2011 where on or after December 28, 2011 the customer has moved, made a change to their service, or re-negotiated their prior term agreement/contract			
DOD/Combo Trunks - Per DS1 Facility	\$765.00	\$765.00	\$765.00
DID/DOD Combo Trunks - Per DS1 Facility	\$765.00	\$765.00	\$765.00

¹ The monthly recurring rates are only available on those lines until the Customer moves, makes a change to their service, or re-negotiates their term agreements and/or contract.

² requires an AT&T ACCU-Ring facility and multiplexing.

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11. PRIMEXPRESS NETWORK SERVICE (continued)

11.2 PRIEMXPRESS PROVISIONED ON AT&T ACCU-RING¹ (continued)

11.2.2 INCOMING CALL REDIRECT OPTION RATES AND CHARGES

	NRC/ Installation	MRC ²
Incoming Call Re-Direct Option - Per T1	\$250.00	\$80.00
Incoming Call Re-Direct Option - Per Change	\$80.00	

- Local Usage Rate Plan Per Minute Rate: \$0.02

11.3 MISCELLANEOUS RATES AND CHARGES

11.3.1 DID Numbers

	MRC
Initial Block of 20	\$2.70
Each Add'l block of 10	\$1.35

11.3.2 Individual Case Basis Arrangements

The Company may provide rates for PrimeXpress Network Service on an Individual Case Basis (ICB) specified by contract between the Company and the Customer.

¹ Requires an AT&T ACCU-Ring facility and multiplexing.

² The monthly recurring rates are only available on those lines until the Customer moves, makes a change to their service, or re-negotiates their term agreements and/or contract.

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12. PRIME DIGITAL TRUNK SERVICE

12.1 DOD, TWO-WAY TRUNKS RATES AND CHARGES

	NRC	MRC		
		1-Year	2-Year	3-Year
Trunks subscribed to before June 4, 1999.				
Installation ¹ - Per DOS Channel	\$50.40			
Per DSO Channel		\$34.65	\$34.25	\$33.90
Trunks subscribed to or after June 4, 1999 and before November 24, 2003				
Installation ¹ - Per DOS Channel	\$50.40			
Per DSO Channel		\$42.40	\$41.95	\$41.45
Trunks subscribed to or November 24, 2003				
Installation ¹ - Per DOS Channel	\$50.40			
Per DSO Channel		\$42.25	\$41.30	\$39.65
Trunks subscribed to prior to November 24, 2003 where on or after November 24, 2003 the customer has moved, made a change to their service, or re-negotiated their prior term agreement/contract				
Installation ¹ - Per DOS Channel	\$50.40			
Per DSO Channel		\$42.25	\$41.30	\$39.65

12.2 DOD, DID/DOD TRUNKS RATES AND CHARGES

	NRC	MRC		
		1-Year	2-Year	3-Year
Trunks subscribed to before June 4, 1999.				
Installation ¹ - Per DOS Channel	\$101.70			
Per DSO Channel		\$74.15	\$74.30	\$73.50
Trunks subscribed to or after June 4, 1999 and before November 24, 2003				
Installation ¹ - Per DOS Channel	\$101.70			
Per DSO Channel		\$82.90	\$82.00	\$81.05
Trunks subscribed to or November 24, 2003				
Installation ¹ - Per DOS Channel	\$50.40			
Per DSO Channel		\$83.65	\$81.80	\$79.25
Trunks subscribed to prior to November 24, 2003 where on or after November 24, 2003 the customer has moved, made a change to their service, or re-negotiated their prior term agreement/contract				
Installation ¹ - Per DOS Channel	\$50.40			
Per DSO Channel		\$83.65	\$81.80	\$79.25

¹ The Installation Charge is waived for new Customers, and for existing Customers who add lines and/or trunks. Customers must maintain service for a minimum of 12 consecutive billing months from the installation date and select the Company as the primary carrier for Local and IntraLATA toll calling, or they will be billed a termination charge equal to the waived installation charge(s).

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12. PRIME DIGITAL TRUNK SERVICE (continued)

12.3 INCOMING CALL REDIRECT OPTION

	NRC/ Installation ¹	MRC
Incoming Call Re-Direct Option - Per T1	\$250.00	\$80.00
Incoming Call Re-Direct Option - Per Change	\$80.00	

- Local Usage Rate Plan Per Minute Rate: \$0.02

12.4 DID Numbers

	NRC	MRC
Per Block	\$18.00	
Initial Block of 20		\$2.70
Each Add'l block of 10		\$1.35

¹ The Installation Charge is waived for new Customers, and for existing Customers who add lines and/or trunks. Customers must maintain service for a minimum of 12 consecutive billing months from the installation date and select the Company as the primary carrier for Local and IntraLATA toll calling, or they will be billed a termination charge equal to the waived installation charge(s).

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13. INTEGRATED PRIME SERVICE

13.1 INTEGRATED PRIMEPATH RATES AND CHARGES

13.1.1 Integrated PrimePath - A¹

Standard Lines are analog lines with the ability to originate and terminate voice telephone calls.

Key Lines are analog lines designed to be used with Customer provided key system equipment. Calling features are not available with Key Lines.

Business Trunks are designed to handle high traffic volumes associated with connection to Customer-provided Private Branch Exchange (PBX) equipment

	NRC ²	MRC		
		1 Year	2 Year	3 Year
Standard Line - Per Line	\$25.00	\$30.75	\$30.00	\$29.20
Key Line - Per Line	\$25.00	\$30.75	\$30.00	\$29.20
Basic Trunk - DOD or Two-Way	\$25.00	\$37.25	\$36.30	\$34.65
Basic Trunk - DID or DID/DOD	\$25.00	\$78.65	\$76.80	\$74.25
Service Order Charge - Per Order	\$40.00			

DID number block charges also apply. See PrimePath Service in Section 10 for rates and charges.

¹ Effective November 24, 2003, these rates are only available to existing Customers.

² The Installation Charge is waived for new Customers, and for existing Customers who add lines and/or trunks. Customers must maintain service for a minimum of 12 consecutive billing months from the installation date and select the Company as the primary carrier for Local and IntraLATA toll calling, or they will be billed a termination charge equal to the waived installation charge(s).

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13. INTEGRATED PRIME SERVICE

13.1 INTEGRATED PRIMEPATH RATES AND CHARGES

13.1.2 Integrated PrimePath - B

	NRC ¹	MRC		
		1 Year	2 Year	3 Year
Standard Line - Per Line	\$25.00	\$29.65	\$28.90	\$28.15
Key Line - Per Line	\$25.00	\$29.65	\$28.90	\$28.15
Basic Trunk - DOD or Two-Way	\$25.00	\$37.25	\$36.30	\$34.65
Basic Trunk - DID or DID/DOD	\$25.00	\$78.65	\$76.80	\$74.25
Service Order Charge - Per Order	\$40.00			

DID number block charges also apply. See PrimePath Service in Section 10 for current rates and charges.

13.1.2 Integrated PrimePath NBX Analog Lines

	NRC/ Installation ¹	MRC			
		Month-To Month	1 Year	2 Year	3 Year
Per Line	\$25.00	\$37.05	\$33.70	\$32.85	\$32.00
Service Order Charge - Per Order	\$40.00				

13.2 INTEGRATED DIGITAL TRUNK RATES AND CHARGES

	NRC/ Installation ¹	MRC		
		1 Year	2 Year	3 Year
DOD Two-Way Trunk - per DSO Channel	\$50.40	\$37.25	\$36.30	\$34.65
DID, DID/DOD Trunk - Per DSO Channel	\$101.70	\$78.65	\$76.80	\$74.25
Service Order Charge - Per Order	\$40.00			

DID number block charges also apply. See PrimePath Service in Section 10 for current rates and charges.

14. RESERVED FOR FUTURE USE

¹ The Installation Charge is waived for new Customers, and for existing Customers who add lines and/or trunks. Customers must maintain service for a minimum of 12 consecutive billing months from the installation date and select the Company as the primary carrier for Local and IntraLATA toll calling, or they will be billed a termination charge equal to the waived installation charge(s).
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15. RESERVED FOR FUTURE USE

16. PRIMENBX SERVICE

16.1 STATION LINE RATES AND CHARGES

16.1.1 Blocking/Non-Blocking¹

Analog Station Lines

	MRC				
	1-Year	2-Year	3-Year	4-Year	5-Year
Non-Blocking 49-499 Lines	\$31.00	\$30.00	\$28.50	\$28.00	\$27.00
Blocking - 49-499 Lines	\$22.50	\$22.00	\$21.00	\$20.00	\$19.00
Blocking - Over 500 Lines	ICB	ICB	ICB	ICB	ICB

Digital Station Lines

	MRC				
	1-Year	2-Year	3-Year	4-Year	5-Year
Non-Blocking 1-48 Lines	\$92.00	\$91.50	\$90.00	\$85.50	\$84.00
Non-Blocking 49-499 Lines	\$34.50	\$33.50	\$33.00	\$32.50	\$32.00
Blocking - 49-499 Lines	\$43.00	\$42.50	\$42.00	\$41.00	\$40.00
Blocking - 49-499 Lines	\$28.00	\$27.00	\$26.00	\$25.00	\$24.00
Blocking - Over 500 Lines	ICB	ICB	ICB	ICB	ICB

¹ Effective May 1, 2002, these rates are only available to existing Customers.

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16. PRIMENBX SERVICE (continued)

16.1 STATION LINE RATES AND CHARGES (continued)

16.1.2 Standard

Analog Station Lines

	MRC			
	Month - to - Month	1-Year	2-Year	3-Year
49-499	\$42.05	\$24.40	\$23.85	\$21.65

Non-Recurring Charge: \$50.00

Digital Station Lines

	MRC			
	Month - to - Month	1-Year	2-Year	3-Year
24-48	\$56.05	\$40.55	\$39.65	\$34.50
49-499	\$56.05	\$24.40	\$23.85	\$21.65

Non-Recurring Charge: \$50.00

16.2 MISCELLANEOUS RATES AND CHARGES

16.2.1 PrimeNBX Features

Except as stated above, all PrimeNBX Features will be provided to Customers on an Individual Case Basis (ICB).

16.2.2 Individual Case Basis Arrangements

The Company may provide rates for PrimeNBX Service on an Individual Case Basis and specified by contract between the Company and the Customer.

17. PRIMEPATH NBX SERVICE

Analog Service

	MRC		
	Month - to - Month	1-Year	2-Year
10-48	\$42.05	\$38.70	\$37.85

Installation Charge - Per Line: \$25.00
Service Order Charge - Per Order: \$40.00

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18. PRIMEPLEX PRI SERVICE

18.1 PRI ARRANGEMENT VOICE AND DATA STAND ALONE RATES AND CHARGES

	NRC	MRC ¹			
		Month-to Month	1-Year	2-Year	3-Year
Trunks subscribed to prior to March 21, 2001					
Initial 23B+D	\$2800.00	\$2100.00		\$1995.00	\$1890.00
Each Add'l 23B+D or 24B without back-up D	\$2800.00	\$2100.00		\$1995.00	\$1890.00
23B+backup D	\$2800.00	\$2100.00		\$1995.00	\$1890.00
Trunks subscribed to on or after March 21, 2001 and before November 24, 2003					
Initial 23B+D	\$2800.00	\$2100.00	\$1510.00	\$1480.00	\$1375.00
Each Add'l 23B+D or 24B without back-up D	\$2800.00	\$2100.00	\$1510.00	\$1480.00	\$1375.00
23B+backup D	\$2800.00	\$2100.00	\$1510.00	\$1480.00	\$1375.00
Trunks subscribed to on or after November 24, 2003 and before December 28, 2011.					
Initial 23B+D	\$2800.00		\$930.00	\$775.00	\$735.00
Each Add'l 23B+D or 24B without back-up D	\$2800.00		\$930.00	\$775.00	\$735.00
23B+backup D	\$2800.00		\$930.00	\$775.00	\$735.00
Trunks subscribed to on or after December 28, 2011					
Initial 23B+D	\$2800.00 ²		\$1023.00	\$853.00	\$809.00
Each Add'l 23B+D or 24B without back-up D	\$2800.00 ²		\$1023.00	\$853.00	\$809.00
23B+backup D	\$2800.00 ²		\$1023.00	\$853.00	\$809.00
Trunks subscribed to prior December 28, 2011 where on or after December 28, 2011 the customer has moved, made a change to their service, or re- negotiated their prior term agreement/contract					
Initial 23B+D	\$2800.00 ²		\$1023.00	\$853.00	\$809.00
Each Add'l 23B+D or 24B without back-up D	\$2800.00 ²		\$1023.00	\$853.00	\$809.00
23B+backup D	\$2800.00 ²		\$1023.00	\$853.00	\$809.00

¹ The monthly recurring rates are only available on those trunks until the Customer moves or makes a change to their service or re-negotiates their term agreement and/or contract.

² The Installation Charge is waived for new Customers, and for existing Customers who add lines and/or trunks. Customers must maintain service for a minimum of 12 consecutive billing months from the installation date and select the Company as the primary carrier for Local and IntraLATA toll calling, or they will be billed a termination charge equal to the waived installation charge(s).

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18. PRIMEPLEX PRI SERVICE (continued)

18.1 PRI ARRANGEMENT VOICE AND DATA STAND ALONE RATES AND CHARGES (continued)

	NRC	MRC		
		1-Year	2-Year	3-Year
OCN	\$250.00	\$150.00	\$150.00	\$150.00
2 B-Channel Transfer Per PRI				
12 simultaneous calls	\$500.00	\$150.00	\$150.00	\$150.00
24 simultaneous calls	\$500.00	\$300.00	\$300.00	\$300.00
36 simultaneous calls	\$500.00	\$450.00	\$450.00	\$450.00

	NRC	MRC
DID - Per Channel		\$18.00
DID/DOD - Per Channel		\$9.00
Per T1	\$250.00	

	NRC Installation	MRC
Incoming Call Re-Direct Option - Per T1	\$250.00	\$80.00
Incoming Call Re-Direct Option - Per Change	\$880.00	

- Local Usage Rate Plan Per Minute Rate: \$0.02

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18. PRIMEPLEX PRI SERVICE (continued)

18.2 PRI HIGH VOLUME INBOUND CALLING OPTION - PRIMECONNECT RATES AND CHARGES

	NRC/ Installation	MRC ¹			
		Month-to Month	1-Year	2-Year	3-Year
Trunks subscribed to prior to December 28, 2100					
Per DS1 Facility	\$1500.00	\$2200.00	\$1005.00	\$850.00	\$810.00
Trunks subscribed to prior to on or after December 28, 2011					
Per DS1 Facility	\$1500.00	\$2420.00	\$1098.00	\$928.00	\$884.00

18.3 PRI ARRANGEMENT PROVISIONED ON AT&T ACCU-RING² VOICE AND DATA RATES AND CHARGES

	MRC ¹		
	1-Year	2-Year	3-Year
Trunks subscribed to prior to November 24, 2003			
Initial 23B+D	\$1255.00	\$1225.00	\$1155.00
Each Add'l 23B+D or 24B without back-up D	\$1255.00	\$1225.00	\$1155.00
23B+backup D	\$1255.00	\$1225.00	\$1155.00
Trunks subscribed to prior to on or after November 24, 2003 and before December 28, 2011			
Initial 23B+D	\$675.00	\$520.00	\$515.00
Each Add'l 23B+D or 24B without back-up D	\$675.00	\$520.00	\$515.00
23B+backup D	\$675.00	\$520.00	\$515.00
Trunks subscribed to prior to on or after December 28, 2011			
Initial 23B+D	\$873.00	\$703.00	\$659.00
Each Add'l 23B+D or 24B without back-up D	\$873.00	\$703.00	\$659.00
23B+backup D	\$873.00	\$703.00	\$659.00
Trunks subscribed to prior December 28, 2011 where on or after December 28, 2011 the customer has moved, made a change to their service, or re-negotiated their prior term agreement/contract			
Initial 23B+D	\$873.00	\$703.00	\$659.00
Each Add'l 23B+D or 24B without back-up D	\$873.00	\$703.00	\$659.00
23B+backup D	\$873.00	\$703.00	\$659.00

¹ The monthly recurring rates are only available on those trunks until the Customer moves or makes a change to their service or re-negotiates their term agreement and/or contract

² Requires an AT&T ACCU-Ring facility and multiplexing.
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18. PRIMEPLEX PRI SERVICE (continued)

18.3 PRI ARRANGEMENT PROVISIONED ON AT&T ACCU-RING¹ VOICE AND DATA RATES AND CHARGES (continued)

	NRC	MRC		
		1-Year	2-Year	3-Year
OCN	\$250.00	\$150.00	\$150.00	\$150.00
2 B-Channel Transfer Per PRI				
12 simultaneous calls	\$500.00	\$150.00	\$150.00	\$150.00
24 simultaneous calls	\$500.00	\$300.00	\$300.00	\$300.00
36 simultaneous calls	\$500.00	\$450.00	\$450.00	\$450.00
Change Charge - per Order	\$45.00			

	NRC	MRC		
		1-Year	2-Year	3-Year
OCN	\$250.00	\$150.00	\$150.00	\$150.00
2 B-Channel Transfer Per PRI				
12 simultaneous calls	\$500.00	\$150.00	\$150.00	\$150.00
24 simultaneous calls	\$500.00	\$300.00	\$300.00	\$300.00
36 simultaneous calls	\$500.00	\$450.00	\$450.00	\$450.00
Change Charge - per Order	\$45.00			

	NRC	MRC
DID - Per Channel		\$18.00
DID/DOD - Per Channel		\$9.00
Per T1	\$250.00	

	NRC Installation	MRC
Incoming Call Re-Direct Option - Per T1	\$250.00	\$80.00
Incoming Call Re-Direct Option - Per Change	\$80.00	

- Local Usage Rate Plan Per Minute Rate: \$0.02

19. RESERVED FOR FUTURE USE

¹ Requires an AT&T ACCU-Ring facility and multiplexing.
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20. ALTERNATE ENHANCED REDIRECT SOLUTION (AERS)

	NRC	MRC
Customer Group Option	\$135.00	
Customer Group Option - Per 10 Telephone Numbers		\$31.50
Customer Group Option - Per Telephone Number over 10		\$3.15
Customer Group - Per Telephone Number	\$8.00	
Control Numbers - Per Control Number (minimum of 2)	\$25.00	\$12.50
Redirect Option, Customer Groups 3-9, Per Option in the Customer Group		\$75.00
Redirect Change	\$50.00	
Change Other	\$50.00	
Change Pin Code	\$50.00	
Customer Group Change - Per Telephone Number	\$50.00	
Disconnect	\$1000.00	

- 21. RESERVED FOR FUTURE USE
- 22. RESERVED FOR FUTURE USE
- 23. RESERVED FOR FUTURE USE
- 24. RESERVED FOR FUTURE USE
- 25. RESERVED FOR FUTURE USE